EMS-ARH

Intel® Arrow Lake-H Core™ Ultra 7/5 Processor Fanless Rugged Embedded System

Quick Reference Guide

1st Ed –10 November 2025

Part No. E2017AAW2A0R

Document Amendment History

Revision	Date	By	Comment
1st	November 2025	Avalue	Initial Release

Declaration of Conformity

This device complies with part 15 fcc rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference.

(2) This device must accept any interference received including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a class "a" digital device, pursuant to part 15 of the fcc rules.

These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications.

Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

CE statement

The product(s) described in this manual complies with all application European Union (CE) directives if it has a CE marking. For computer systems to remain CE compliant, only CE-compliant parts may be used. Maintaining CE compliance also requires proper cable and cabling techniques.

Notice

This guide is designed for experienced users to setup the system within the shortest time. For detailed information, please always refer to the electronic user's manual.

Copyright Notice

Acknowledgements

Intel and Pentium are trademarks of Intel Corporation.

Microsoft Windows is registered trademark of Microsoft Corp.

All other product names or trademarks are properties of their respective owners.

Disclaimer

This manual is intended to be used as a practical and informative guide only and is subject to change without notice. It does not represent a commitment on the part of Avalue. This

product might include unintentional technical or typographical errors. Changes are periodically made to the information herein to correct such errors, and these changes are incorporated into new editions of the publication.

A Message to the Customer

Avalue Customer Services

Each and every Avalue's product is built to the most exacting specifications to ensure reliable performance in the harsh and demanding conditions typical of industrial environments. Whether your new Avalue device is destined for the laboratory or the factory floor, you can be assured that your product will provide the reliability and ease of operation for which the name Avalue has come to be known.

Your satisfaction is our primary concern. Here is a guide to Avalue's customer services. To ensure you get the full benefit of our services, please follow the instructions below carefully.

Technical Support and Assistance

1. Visit the Avalue website at https://www.avalue.com/ where you can find the latest information about the product.

2. Contact your distributor or our technical support team or sales representative for technical support if you need additional assistance. Please have following information ready before you call:

・Product name and serial number
・Description of your peripheral attachments
・Description of your software (operating system, version, application software, etc.)
・A complete description of the problem
・The exact wording of any error messages

To receive the latest version of the user's manual; please visit our Web site at:
www.avalue.com

Product Warranty (Returns & Warranties policy)

1. Purpose

Avalue establishes the following maintenance specifications and operation procedures for providing the best quality of service and shortened repair time to our customers.

2. Warranty

2.1 Warranty Period

Avalue endeavors to offer customers the most comprehensive post-sales services and protection; besides offering a 2-year warranty for standard Avalue products, an extended warranty service can also be provided based on additional request from the customer. Within the warranty period, customers are entitled to receive comprehensive and prompt repair and warranty.

Standard products manufactured by Avalue are offered a 2-year warranty, from the date of delivery from Avalue. For ODM/OEM products manufactured by Avalue or PCBA with conformal coating, will follow up the define warranty of the agreement, otherwise will be offered 1-year warranty for ODM/OEM products but non-warranty for PCBA with conformal coating. For outsourcing parts kit by Avalue (ex: Motherboard, LCD touch panel, CPU, RAM, HDD) are offered a 6-month warranty, and Mobile/Tablet PC battery are offered a warranty of the half year, from the date of delivery by Avalue. Products before the mass production stage, i.e. engineering samples are not applied in this warranty or service policy. For extended warranty and cross-territory services, product defects resulting from design, production process or material are covered by the pre-set warranty period after the date of delivery from Avalue. For non-Avalue products, the product warranty and repair time shall be based on the service standards provided by the original manufacturer; in principle Avalue will provide these products a warranty service for no more than one year.

2.2 Maintenance services within the warranty period

In the case of Avalue product DOA (Defect-on-Arrival) when the customer finds any defect within 1 month after the delivery, Avalue will replace it with a new product in a soonest way. Except for custom products, once the customer is approved of a Cross-Shipment Agreement, which allows for delivery a new product to the customer before receiving the defective one, Avalue will immediately proceed with new product replacement for the said DOA case. On validation of the confirmed defect, Avalue is entitled to reserve the right whether to provide a new product for replacement. For the returned defective new product, it is necessary to verify that there shall be no bruise, alteration, scratch or marking to the appearance, and that none of the delivered accessories missing; otherwise, the customer will be requested to pay a processing fee. On the other hand, if the new product defect is resulting from incorrect configuration or erroneous use by the user instead of any problem of the hardware itself, the customer will also be requested to pay for relevant handling fees.

EMS-ARH

As for other conditions, Avalue will handle defects by way of repair. The customer will be requested to send the defective product to an Avalue authorized service center, and Avalue will return the repaired product back to the customer as soon as possible.

2.3 Ruling of an out-of-warranty defect
The following situations are not included in the warranty:
- The warranty period has expired.
- Product has been altered or its label of the serial number has been torn off.
- Product functionality issues resulting from improper use by the user, unauthorized dismantle or alteration, unfit operation environment, improper maintenance, accident or other causes. Avalue reserves the right for the ruling of the aforementioned situations.
- Product damage resulting from lightning, flood, earthquake or other calamities.
- The warranty rules of non-Avalue products and accessories shall be in accordance with standards set up by the original manufacturer. These products and accessories include RAM, HDD, FDD, CD-ROM, CPU, FAN, etc.
- Product upgrade request or test request submitted by the customer after expiration of the warranty.
- PCBA with conformal coating.
- Avalue semi-product and outsourced products without Avalue serial number.
- Products before the mass production stage, i.e. engineering samples.

3. Procedure for sending for repair
3.1 Attain a RMA number
A customer's rejected product returned for repair shall have a RMA (Return Merchandise Authorization) number. Without a RMA number, Avalue will not provide any repair service for the rejected product, and the product will be returned to the customer at customer's cost. Avalue will not issue any notice for the return of the product.

Each returned product for repair shall have a RMA number, which is simply the authorization of the return for repair; it is not a guarantee that the returned goods can be repaired or replaced. For applying for a RMA number, the customer may enter the eRMA webpage of Avalue https://www.avalue.com/en/member and log-in with an account number and a password authorized by Avalue. The system will then automatically issue a RMA number.

When applying for the RMA number, it is essential to fill in basic information of the customer and the product, together with detailed description of the problem encountered. If possible, avoid using ambiguous words such as "does not work" or "problematic". Without a substantial description of the problem, it is hard to start the repair and will cause prolonged repair time. Lacking detailed statement of fault steps also makes the problem hard to be identified, sometimes resulting in second-time repairs.

In case the customer can't define the cause of problem, please contact Avalue application engineers. Sometimes when the problem can be resolved even before the customer sends back the product.

On the other hand, if the customer only returns the key parts to Avalue for repair, it is necessary that the serial number of the entire unit is given in the "Problem Description" field, so that warranty period can be ruled accordingly; or Avalue will handle the case as an Out-of- warranty case.

3.2 Return of faulty product for repair

It is recommended that the customer not to return the accessories (manual, connection cables, etc.) with the products for repair, devices such as CPU, DRAM, CF memory card, etc., shall also be removed from the faulty goods before return for repair. If these devices are relevant to described repair problems and necessary to be returned with the goods; please clearly indicate the items included in the eRMA application form. Avalue shall not be responsible for any item that is not itemized. Moreover, make sure the problem(s) are detailed in the "Problem Description" field.

In the list of delivery, the customer may fill-in a value which is lower than the actual value, to prevent customs levying a higher tax over the excessive value of the return goods. The customer shall be held responsible for extra fees caused by this. We strongly recommend that "Invoice for customs purpose only with no commercial value" be indicated on the delivery note. Also for the purpose of expedited handling, please printout the RMA number and put it in the carton, also indicate the number outside of the carton, with the recipient addressing to Avalue RMA Department.

When returning the defective product, please use an anti-static bag or ESD material to pack it properly. In case of improper packing resulting in damages in the transportation process, Avalue reserves the right to reject the un-repaired faulty good at the customer's costs. Furthermore, it is suggested that the faulty goods shall be sent via a door-to-door courier service. The customer shall be held responsible for any customs clearance fee or extra expenses if Air-Cargo is used for the delivery.

In case of a DOA situation of a new product, Avalue will be responsible for the product and the freight. If the faulty goods are within the warranty period, the sender will take responsibility for the freight. For an out-of-warranty case, the customer shall be responsible for the freight of both trips.

3.3 Maintenance Charge

Avalue will charge a moderate repair fee for the following conditions:
- The warranty period has expired.
- Product has been altered or its label of the serial number has been torn off.
- Product functionality issues resulting from improper use by the user, unauthorized dismantle or alteration, unfit operation environment, improper maintenance, accident

- or other causes. Avalue reserves the right for the ruling of the aforementioned situations.
- Product damage resulting from lightning, flood, earthquake or other calamities.
- The warranty rules for non-Avalue products and accessories shall be in accordance with standards set up by the original supplier. These products and accessories include RAM, HDD, FDD, CD-ROM, CPU, FAN, etc.
- Product upgrade request or test request submitted by the customer after expiry of the warranty.
- PCBA with conformal coating.
- Avalue semi-product and outsourced products without Avalue serial number
- Products before the mass production stage, i.e. engineering samples.
- In case the products received are examined as NPF (No Problem Found) within the warranty period, the customer shall be responsible for the freight of both trips.
- Please contact your local distributor to examine in advance to prevent unnecessary freight cost.

For system failure of out-of-warranty products, Avalue will provide a quotation prior to repair service. When the customer applies for the cost, please refer to the Quotation number. In case the customer does not return the DOA product that has already been replaced by a new one, or the customer does not sign back the quotation of the out-of-warranty maintenance, Avalue reserves the right of whether or not to provide the repair service. In case the customer does not reply in 3 months, Avalue shall directly scrap or return the product back to customer at customer's cost without further notice to the customer.

3.4 Maintenance service of phased-out products

For servicing phased-out products, Avalue provides an extended period, starting the date of phase-out, as a guaranteed maintenance period of such products, for continuance of the maintenance service to meet customer's requirements. In case of unexpected factors causing Avalue to be unable to repair/replace a warranted but phased-out product, Avalue will, depending on the availability, upgrade the product (free of charge with continued warranty period as of the original product), or, give partial refund (based on the length of the remaining warranty period) to solve this kind of problem.

3.5 Maintenance Report

On completion of repair of a defective product, a Maintenance Report indicating the maintenance result and part(s) replaced (if any) will be sent to the customer together with the product. If the customer demands an additional maintenance analysis report, a service fee of various level will be charged depending on the warranty status. In case the analysis result shows that the defect attributes to Avalue's faulty design or process, the analysis fee will be exempted.

4. Service Products

Avalue provides service products to manage with different customer needs. Should you have any need, please consult to Avalue Sales Department.

Defect Analysis Report (DAR)

Avalue provides DAR (Defect Analysis Report) services aiming to elevating customer satisfaction. A DAR includes defect cause identification/verification/suggestion and improvement precautions, with instructions on correct usage for the avoidance of any reoccurrence.

Upgrade Service

Avalue is capable to provide system upgrade service for customization requirements. This upgrade service is applicable for main parts, such as CPU, memory, HDD, SSD, storage devices; also replacements motherboards of systems. Please contact Avalue sales for details to evaluate the possibility of system upgrade service and obtain information of lead time and price.

Safety Instructions

Safety Precautions

Before installing and using this device, please note the following precautions.

1. Read these safety instructions carefully.

2. Keep this User's Manual for future reference.

3. Disconnected this equipment from any AC outlet before cleaning.

4. For plug-in equipment, the power outlet socket must be located near the equipment and must be easily accessible.

5. Keep this equipment away from humidity.

6. Put this equipment on a reliable surface during installation. Dropping it or letting it fall may cause damage.

7. Make sure the voltage of the power source is correct before connecting the equipment to the power outlet.

8. Use a power cord that has been approved for using with the product and that it matches the voltage and current marked on the product's electrical range label. The voltage and current rating of the cord must be greater than the voltage and current rating marked on the product.

9. Position the power cord so that people cannot step on it. Do not place anything over the power cord.

10. All cautions and warnings on the equipment should be noted.

11. If the equipment is not used for a long time, disconnect it from the power source to

avoid damage by transient overvoltage.

12. Never pour any liquid into an opening. This may cause fire or electrical shock.

13. Never open the equipment. For safety reasons, the equipment should be opened only by qualified service personnel. If one of the following situations arises, get the equipment checked by service personnel:

- The power cord or plug is damaged.
- Liquid has penetrated into the equipment.
- The equipment has been exposed to moisture.
- The equipment does not work well, or you cannot get it work according to the user's manual.
- The equipment has been dropped and damaged.
- The equipment has obvious signs of breakage.

14. CAUTION: Danger of explosion if battery is incorrectly replaced. Replace only with the same or equivalent type recommended by the manufacturer.

15. Equipment intended only for use in a RESTRICTED ACCESS AREA.

Explanation of Graphical Symbols

	Warning	A WARNING statement provides important information about a potentially hazardous situation which, if not avoided, could result in death or serious injury.
	Caution	A CAUTION statement provides important information about a potentially hazardous situation which, if not avoided, may result in minor or moderate injury to the user or patient or in damage to the equipment or other property.
	Note	A NOTE provides additional information intended to avoid inconveniences during operation.
DC		Direct current.
AC		Alternating current
		Stand-by, Power on
FCC		FCC Certification
CE		CE Certification
		Follow the national requirements for disposal of equipment.
3		Stacking layer limit
		This side up

		Fragile Packaging
		Beware of water damage, moisture-proof
		Carton recyclable
		Handle with care
		Follow operating instructions of consult instructions for use.
		WARNING ● **INGESTION HAZARD**: This product contains a button cell or coin battery. ● **DEATH** or serious injury can occur if ingested. ● A swallowed button cell or coin battery can cause **Internal Chemical Burns** in as little as **2 hours**. ● **KEEP** new and used batteries **OUT OF REACH of CHILDREN**. ● **Seek immediate medical attention** if a battery is suspected to be swallowed or inserted inside any part of the body.

Disposing of your old product

WARNING:

There is danger of explosion if the battery is mishandled or incorrectly replaced. Replace only with the same type of battery. Do not disassemble it or attempt to recharge it outside the system. Do not crush, puncture, dispose of in fire, short the external contacts, or expose to water or other liquids. Dispose of the battery in accordance with local regulations and instructions from your service provider.

CAUTION:

- Lithium Battery Caution: Danger of explosion if battery is incorrectly replaced. Replace only with same or equivalent type. Dispose batteries according to manufacturer's instructions.
- Disposal of a BATTERY into fire or a hot oven, or mechanically crushing or cutting of a BATTERY, that can result in an EXPLOSION
- Leaving a BATTERY in an extremely high temperature surrounding environment that can result in an EXPLOSION or the leakage of flammable liquid or gas.
- A BATTERY subjected to extremely low air pressure that may result in an EXPLOSION or the leakage of flammable liquid or gas.

Mise en garde!

AVERTISSEMENT : Il existe un risque d'explosion si la batterie est mal manipulée ou remplacée de manière incorrecte. Remplacez uniquement par le même type de batterie. Ne le démontez pas et ne tentez pas de le recharger en dehors du système. Ne pas écraser, percer, jeter au feu, court-circuiter les contacts externes ou exposer à l'eau ou à d'autres liquides. Jetez la batterie conformément aux réglementations locales et aux instructions de votre fournisseur de services.

MISE EN GARDE:

- Pile au lithium Attention : Danger d'explosion si la pile n'est pas remplacée correctement. Remplacer uniquement par un type identique ou équivalent. Jetez les piles conformément aux instructions du fabricant.
- L'élimination d'une BATTERIE dans le feu ou dans un four chaud, ou l'écrasement ou le découpage mécanique d'une BATTERIE, pouvant entraîner une EXPLOSION
- Laisser une BATTERIE dans un environnement à température extrêmement élevée pouvant entraîner une EXPLOSION ou une fuite de liquide ou de gaz inflammable.
- UNE BATTERIE soumise à une pression d'air extrêmement basse pouvant entraîner une EXPLOSION ou une fuite de liquide ou de gaz inflammable.

Content

1. Getting Started

1.1 Safety Precautions

Warning!

Always completely disconnect the power cord from your chassis whenever you work with the hardware. Do not make connections while the power is on. Sensitive electronic components can be damaged by sudden power surges. Only experienced electronics personnel should open the PC chassis.

Caution!

Always ground yourself to remove any static charge before touching the CPU card. Modern electronic devices are very sensitive to static electric charges. As a safety precaution, use a grounding wrist strap at all times. Place all electronic components in a static-dissipative surface or static-shielded bag when they are not in the chassis.

1.2 Packing List

Before installation, please ensure all the items listed in the following table are included in the package.

Item	Description	Q'ty
1	EMS-ARH	1
2	Terminal block to lockable DC Jack cable	1
3	DP to VGA Converter	1
4	Screw driver for chassis	1
5	Wire tie for HDMI	2
6	Thermal pad for M.2 NVMe SSD	1
7	Thermal pad for Memory	2
8	60W/120W adapter (optional)	1
9	Power cord (optional)	1

If any of the above items is damaged or missing, contact your retailer.

Unpacking

Note:

If any of the components listed in the checklist below are missing, do not proceed with the installation. Contact the Avalue reseller or vendor the product was purchased from or contact an Avalue sales representative directly by sending an email to sales@avalue.com

To unpack the flat bezel panel PC, follow the steps below.

WARNING!

The front side LCD screen has a protective plastic cover stuck to the screen. Only remove the plastic cover after the fiat bezel panel PC has been properly installed. This ensures the screen is protected during the installation process.

Step 1: Carefully cut the tape sealing the box. Only cut deep enough to break the tape.

Step 2: Open the outside box.

Step 3: Carefully cut the tape sealing the box. Only cut deep enough to break the tape.

Step 4: Open the inside box.

Step 5: Lift the panel PC out of the boxes.

Step 6: Remove the peripheral parts box from the main box.

Unpacking

1.3 System Specifications

System Information	
Processor	Intel® Core™ Ultra Processor Arrow Lake-H Intel® Core™ Ultra 7 Processor 265H (By project) Intel® Core™ Ultra 7 Processor 255H Intel® Core™ Ultra 5 Processor 235H (By project) Intel® Core™ Ultra 5 Processor 225H
System Memory	2 x 262-pin SODIMM socket Max. up to 64GB DDR5 5600 MT/s
BIOS Information	AMI uEFI BIOS 256 Mbit SPI Flash ROM
Watchdog Timer	H/W Reset, 1sec. ~ 65535sec.
H/W Status Monitor	CPU & system temperature monitoring and Voltages monitoring
TPM	dTPM 2.0
iAMT	Selected SKUs
Expansion	
M.2 (Key-X, Size, Signal)	1 x M.2 Key-B 2242/3042/3052 support SATA3 / PCIe Gen4x1/ USB3.2 Gen2 and SIM slot (internal) 1 x M.2 Key-E 2230 for Wi-Fi & BT Module (USB2.0 / PCIe Gen4x1)
IET (Signal)	1 x IET interface (1 x DDI, 4 x PCIe Gen4x1, 3 x USB2.0, 1 x SMBus, eSPI)
Storage	
M.2 (Signal)	1 x M.2 Key-M 2280 (1 x PCIe Gen4x4), support NVMe 1 x M.2 Key-B 2242, support SATA (share with expansion slot)
Front I/O	
USB Port	2-USB 2.0
COM Port	2 x COM RS232/422/485 (select via BIOS and jumper)
Power Button	1 x Push Button for Power on/off
Reset Button	1 x Push Button for Reset
Wire-Control Power On/Off	1 x 2-Pin Terminal Block for wire-control power on/off
LED Indicator	1 x Power LED (Blue) 1 x Storage LED (Yellow)- M.2 B-key SATA/ M.2 M-key PCIe Storage • If the storage device is either M.2 Key-B SATA or Key-M NVM, it will flash during data transfer. • If M.2 Key-B SATA or Key-M NVM are connected to the storage device at the same time, Key-M will take priority and flash during data transfer. 1 x LTE LED (Green)- M.2 B-key PCIe/USB3 • When the module is connected, the light should come on and flash during

	data transfer.
	1 x Wifi LED (Green)- M.2 E key
	• When the module is connected, the light should come on and flash during data transfer.
	*If the above flashing light is controlled by the module, the module definition is the main one.
Digital I/O	1 x 8-bit GPIO (DB9)
Antenna	2 x Antenna with dust cover
Rear I/O	
USB Port	4 x USB 3.2 Gen.1 (5Gbp/s), via USB Hub (w/ USB 2.0)
HDMI	2 x HDMI 2.0b
DP	1 x DP++
Audio	1 x Mic-In, 1 x Line-Out
RJ-45	2 x RJ45
Antenna	2 x Antenna with dust cover
DC Input Conn.	1 x 3-pin Phoenix connector
Left I/O (View on front side)	
Antenna	2 x Antenna with dust cover
Right I/O (View on front side)	
Antenna	2 x Antenna with dust cover
Display	
Graphic Chipset	Intel® Arc™ GPU
Resolution	HDMI 2.0b: Max. resolution 4096x2304 @ 60Hz DP++: Max. resolution 4096x2304 @ 60Hz * DP to HDMI cable cannot support 4K @ 60Hz, Max up to 1920x1080 (60Hz)
Audio	
Audio Codec	Realtek ALC888S HD codec
Ethernet	
LAN Chipset	Intel® Ethernet Controller I226-IT
Data Rate Per Port	2 x 10/100/1000/2.5G GbE compatible

LED Indicator	Max. 2.5G LAN Port				
	ACT/LINK		SPEED		
		Definition	LED	Definition	
	Light Off	No Link	Solid Orange	2.5G	
	Solid Yellow	Connection	Solid Green	1G/100M	
	Yellow Flashing	Activity	Light Off	10M	

Power Requirement	

Voltage Input Spec.	• DC in typical 12/24V (+9V ~ +36V), wide voltage single power input • TVS component for surge protection • Reverse current/voltage protection Max. Currency: 13A)
Voltage Input Conn.	3-Pin Terminal Block
ACPI	Single power ATX Support S0, S4, S5 ACPI 5.0 Compliant
Power Mode	AT/ATX (ATX is default setting)
Mechanical & Environment	
Operating Temp.	-40°C ~ 50°C (w/SSD) ambient w/ 0.5 air flow, w/ 16G DDR5*2 -40°C ~ 50°C (w/SSD) ambient w/ 0.5 air flow, w/ 32G DDR5*2
Storage Temp.	-30~70C° (-22°F ~ 158°F)
Operating Humidity	40°C @ 95% Relative Humidity, Non-condensing
Dimension (W*L*H)	240mm x 150mm x 59 mm (Standard) 240mm x 150mm x 85 mm (w/ IET module)
Weight	2.3 kg (Standard system)
Vibration Test	Random Vibration Operation 1. PSD: 0.00808094 G²/Hz , 2 Grms 2. System condition : operation mode 3. Test frequency : 5~500 Hz 4. Test axis : X,Y and Z axis 5. Test time : 30 minutes per each axis 6. IEC60068-2-64 Test Fh 7. Storage : SSD Sine Vibration test (Non-operation) 1. Test Acceleration : 2G 2. Test frequency : 5~500 Hz 3. Sweep：1 Oct/ per one minute. (logarithmic) 4. Test Axis : X,Y and Z axis 5. Test time :30 min. each axis 6. System condition : Non-Operating mode 7. Reference IEC 60068-2-6 Testing procedures Package Vibration Test: 1. Test PSD : 0.026G²/Hz , 2.16 Grms 2. Test frequency : 5~500 Hz 3. Test axis : X,Y and Z axis 4. Test time : 30 minutes per each axis 5. IEC 60068-2-64 Test Fh
Shock Test	1. Wave from : Half Sine wave

	2. Acceleration Rate : 55G
	3. Duration Time : 11ms
	4. No. of shock : 18 times
	5. Test Axis : +/- X, +/-Y, +/-Z axis
	6. operation mode
	7. Reference IEC 60068-2-27 testing procedures
	Test Eb : SSD Shock Test
Drop Test	Package drop test
	Reference ISTA 2A, Method : IEC-60068-2-32 Test:Ed
	Test Ea : Drop Test
	1. Test phase : One corner, three edges, six faces
	2. Test high : 96.5cm
	3. Package weight : 5Kg
IP Rating	IP50
Mounting Kit	Wall mount kit (default)
	DIN RAIL (optional)
Software Support	
OS Information	Win10, Win11, Linux
Certification	
EMC / EMI	CE, FCC ClassB, UKCA

Note: Specifications are subject to change without notice.

1.4 System Overview

1.4.1 Front View

1.4.2 Rear View

Connectors

Label	Function	Note
Power Switch	Power on button	
Reset button	Reset button	
HDD LED	HDD indicator	
WWAN LED	WWAN Indicator	
WLAN LED	WLAN Indicator	
USB2.0	2 x USB 2.0 connector	
COM	Serial port 1/2 connector	
8bit GPIO	General purpose I/O connector	
Ext. Power Switch	Power on button	
Mic-In	Mic-in audio jack	
Line-Out	Line-out audio jack	
HDMI	HDMI connector 1/2	
DP++	DP connector	

EMS-ARH

USB 3.2	4 x USB 3.2 Gen1 connector
LAN	RJ-45 Ethernet 1/2
9-36V DC-In	9~36V DC power-in connector
8 x Antenna holes	8 x Antenna holes

1.5 System Dimensions

(Unit: mm)

EMS-ARH

EMS-ARH-IET-COM

279.4±0.5

150±0.5

85±0.5

239.4±0.5
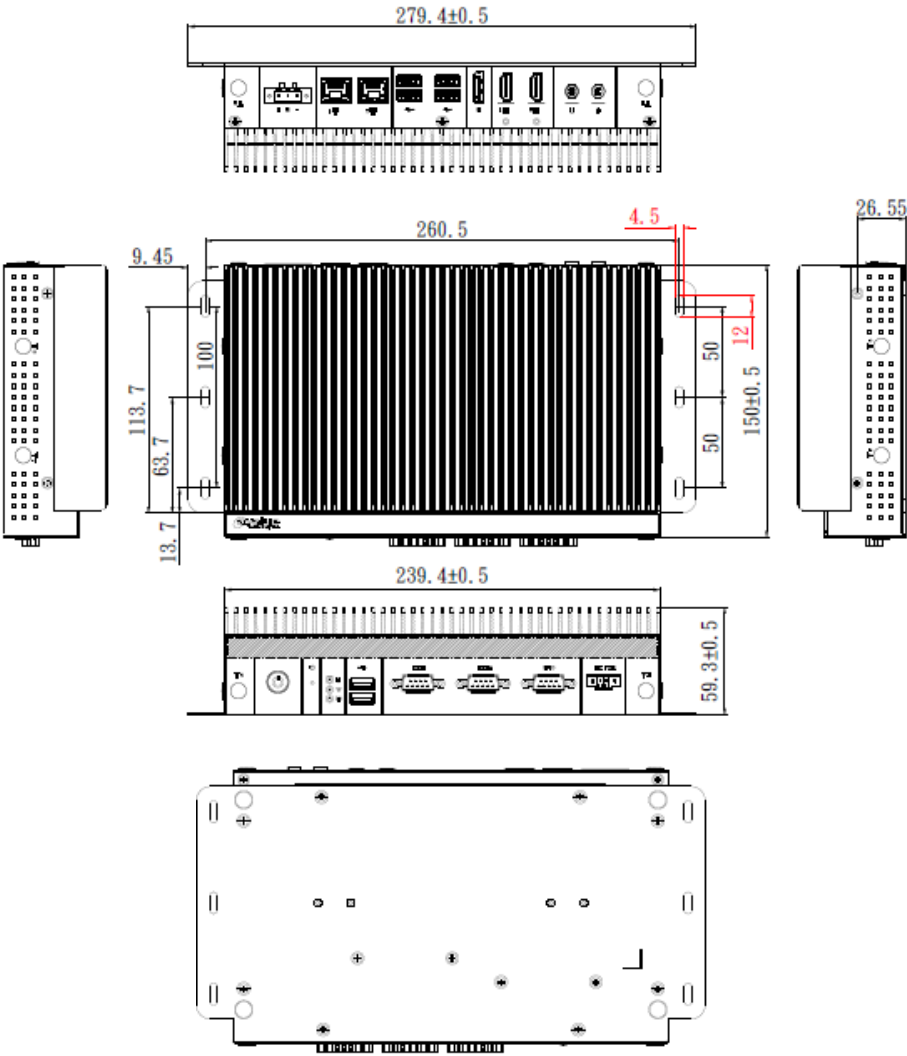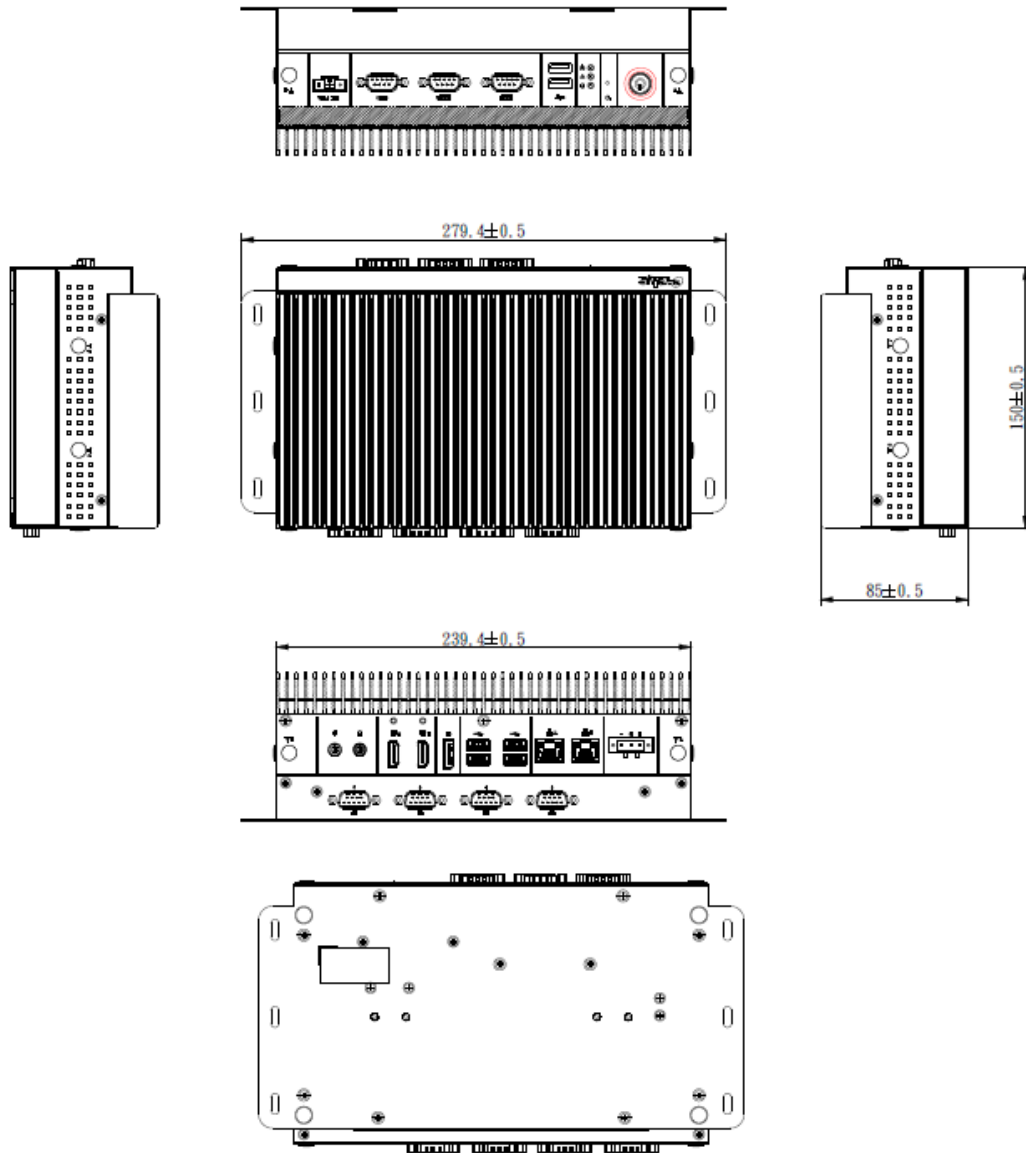
(Unit: mm)

EMS-ARH-IET-LAN(POE)

279.4±0.5

150±0.5

85±0.5

239.4±0.5

(Unit: mm)

EMS-ARH

EMS-ARH-IET-USB

279.4±0.5

150±0.5

85±0.5

239.4±0.5
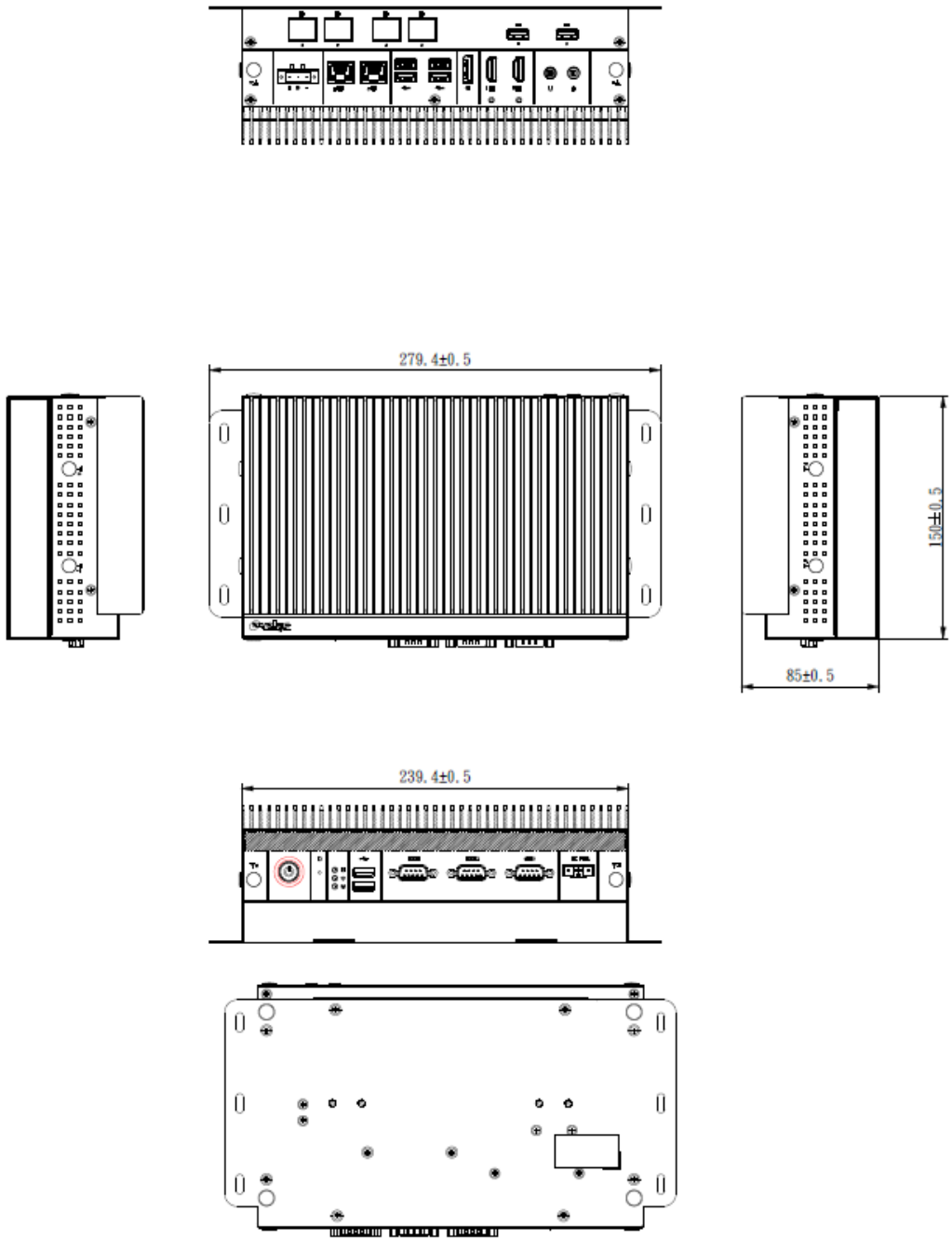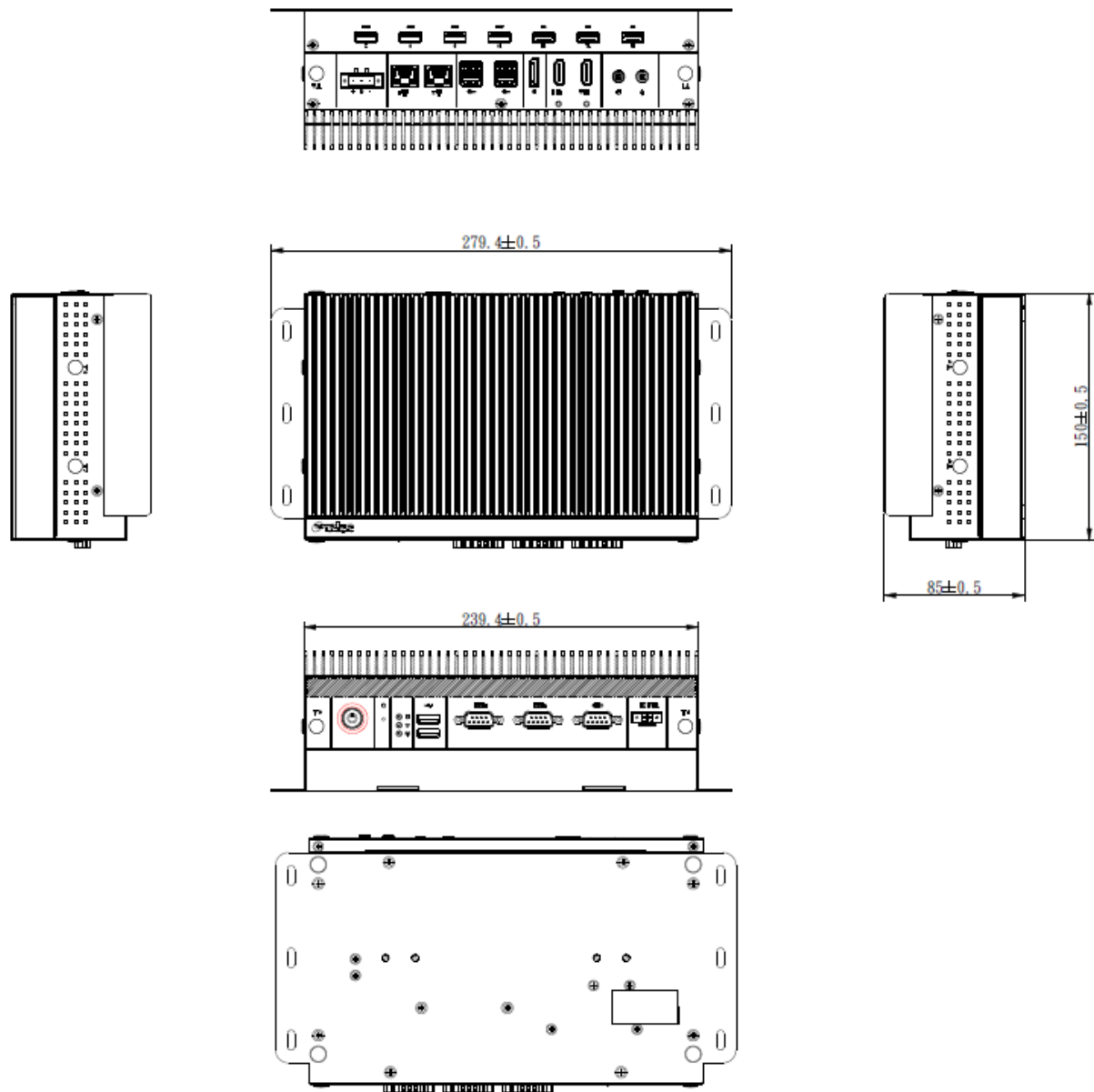
(Unit: mm)

1.6 Operating Principle

(a) Installation:

    - Take the device and accessories from package and put in the suitable place.

    - Check the packing list (accessories).

    - Connect the power cord to the device.

    - Put the plug of power cord into receptacle of power source.

    - Press power button "Power Icon" on the device to start the device.

(b) Installation for monitor:

    - Plug in the monitor cable (HDMI or DP).

(c) Installation keyboard and mouse.

    - Plug in mouse and keyboard.

(d) Operation for Turn ON the system

    - Turn ON the system.

    - Press the power ON/OFF icon firmly to turn power ON/OFF.

    - The power ON/OFF LED will turn blue to indicate power is on. *Note

    - Check with the Icon behavior for power status.

*Note: Power LED.

S0: On

S3: Blinking

S4/S5: Off

BIOS P.O.S.T: Blinking.

2. Hardware Configuration

For advanced information, please refer to:

1- EMS-ARH main board included in this manual.

Note: If you need more information, please visit our website:

www.avalue.com

2.1 EMS-ARH connector mapping

2.1.1 General purpose I/O connector (GPIO)
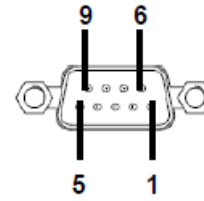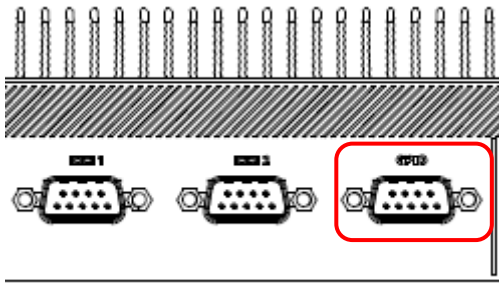
Signal	PIN	PIN	Signal
DIO_GP20	1	6	DIO_GP10
DIO_GP21	2	7	DIO_GP11
DIO_GP22	3	8	DIO_GP12
DIO_GP23	4	9	DIO_GP13
GND	5		

2.1.2 Serial port 1/2 connector (COM1/2)
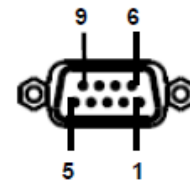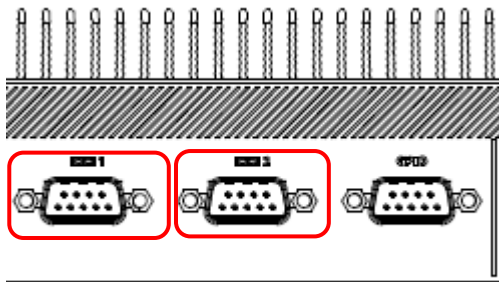
In RS-232 Mode

Signal	PIN	PIN	Signal
NDCD#	1	6	NDSR#
NRXD	2	7	NRTS#
NTXD	3	8	NCTS#
NDTR#	4	9	NRI#
GND	5		

In RS-422 Mode

Signal	PIN	PIN	Signal
TxD1-	1	6	NC
TxD1+	2	7	NC
RxD1+	3	8	NC
RxD1-	4	9	NC
GND	5		

Please set BIOS & JCOM1_SEL1/2

In RS-485 Mode

Signal	PIN	PIN	Signal
DATA1-	1	6	NC
DATA1+	2	7	NC
NC	3	8	NC
NC	4	9	NC
GND	5		

Please set BIOS & JCOM1_SEL1/2

2.2 EMS-ARH Overviews

SATA_PWR1   SATA1   JUSB1   NGFF3   IET_CB1

BT1
PWRBTN1
JEC1 / JAT1
JESPI1
DIO1
JSPI
SODIMM1
SODIMM2
COM2
JCOM_SEL2
COM1
NGFF1
JCOM_SEL1
USIM1
JRTC1
USB3
LED1
RSTBTN1
JFP1
PWRBTN

MIC1
LOUT1
HDMI2
HDMI1
DP1
USB2
USB1
LAN2
LAN1
JVIN1

JPWR1   NGFF2   DCOUT1
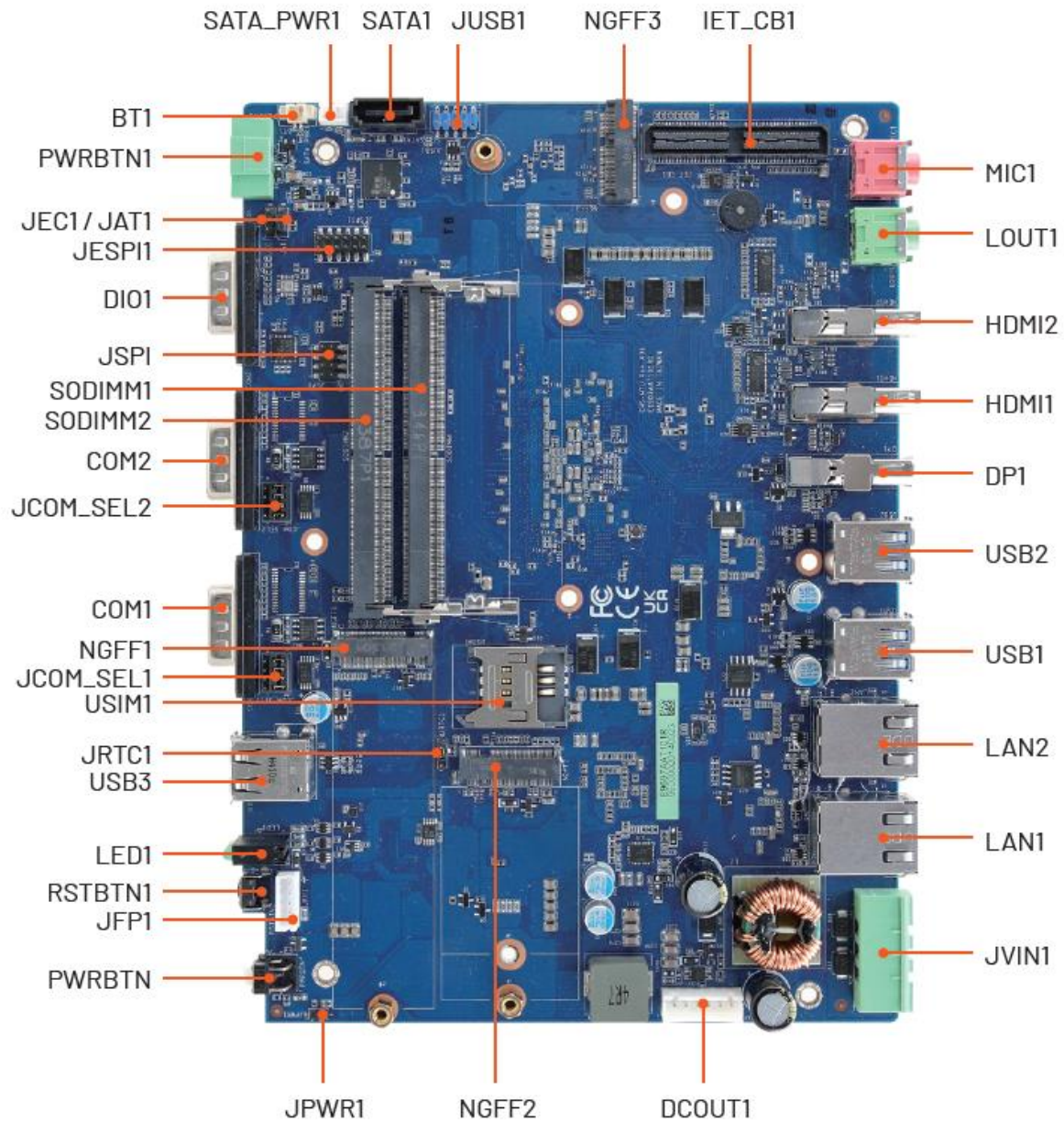
2.3 EMS-ARH Jumper & Connector list

Jumpers

Label	Function	Note
JAT1	AT/ATX Input power select	3 x 1 header, pitch 2.00mm
JRTC1	Clear CMOS	3 x 1 header, pitch 2.00mm
JCOM_SEL1/2	Serial port 1/2 – RS232/422/485 mode select	4 x 3 header, pitch 2.00 mm

Connectors

Label	Function	Note
USB1/2	4 x USB3.2 Gen.1 connector	
USB3	2 x USB2.0 connector	
JUSB1	On-board header for USB2.0	5 x 2 wafer, pitch 2.00 mm
DIO1	General purpose I/O connector	
LAN1/2	RJ-45 Ethernet 1/2	
LOUT1	Audio line-out connector	
MIC1	Audio mic-in connector	
COM1/2	Serial port connector 1/2	
USIM1	SIM card slot	
JFP1	Front Panel connector	5 x 1 wafer, pitch 2.00 mm
PWRBTN1	Power on/off connector	1 x 2 terminal block, pitch 3.50 mm
PWRBTN	Power on/off button	
RSTBTN1	Reset button	
LED1	WWAN、WIFI & Storage	
HDMI1/2	2 x HDMI connector	
SO_DIMM1/2	DDR5 SODIMM connector	
IET_CB1	IET connector	40 x 2 wafer, pitch 0.80mm
JSPI	SPI connector	4 x 2 header, pitch 2.00 mm
JESPI1	eSPI connector	6 x 2 header, pitch 2.00 mm
DP1	DP connector	
NGFF1	M.2 Key-M 2280 connector	
NGFF2	M.2 KEY-B 2242 connector	
NGFF3	M.2 KEY-E 2230 connector	
DCOUT1	DC Output connector	6 x 1 wafer, pitch 2.50 mm
JVIN1	DC Input connector	1 x 3 terminal block, pitch 5.08 mm

EMS-ARH

JEC1	EC Debug connector	3 x 1 header, pitch 2.00 mm
BT1	Battery connector	2 x 1 wafer, pitch 1.25mm
SATA_PWR1	SATA Power connector	2 x 1 wafer, pitch 2.00mm
SATA1	Serial ATA connector	
JPWR1	Power connector	2 x 1 header, pitch 2.00 mm

2.4 EMS-ARH Jumpers & Connectors settings

2.4.1 Serial port 1/2-RS-232/422/485 mode select (JCOM_SEL1/2)

JCOM_SEL2

JCOM_SEL1

RS-232*

12 □ □ □ 10

□ □ □

□ □ □

3 □ □ □ 1

RS-422/ 485

12 □ □ □ 10

□ □ □

□ □ □

3 □ □ □ 1
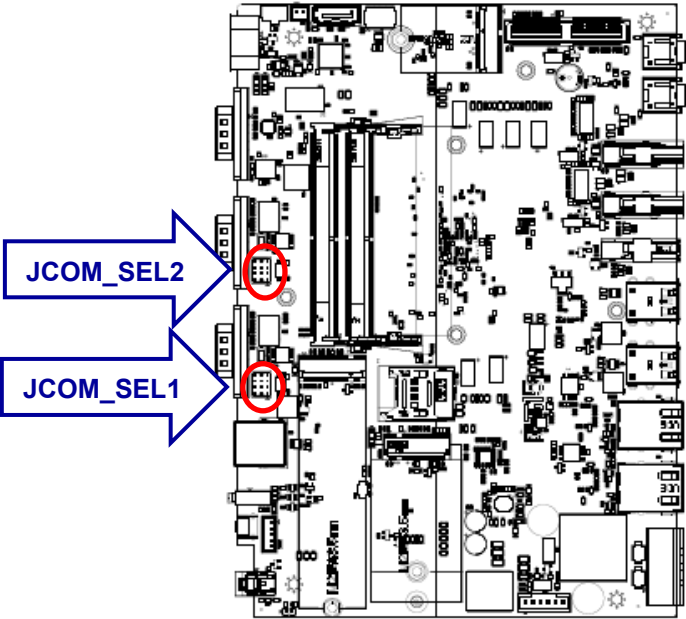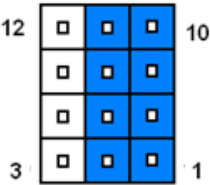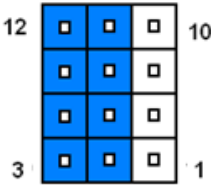
*Default

2.4.2 Clear CMOS (JBAT1)

Protect *

1 □

□

□

Clear CMOS

1 □

□

□
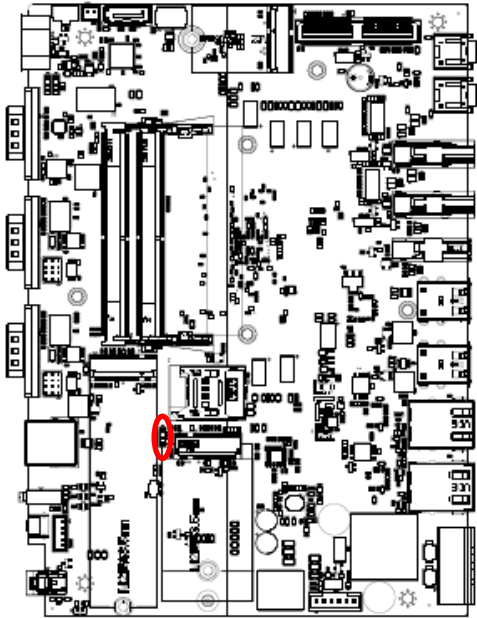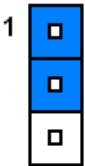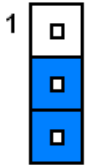
*Default

2.4.3   AT/ATX Input power select (JAT1)

ATX*

1

AT

1
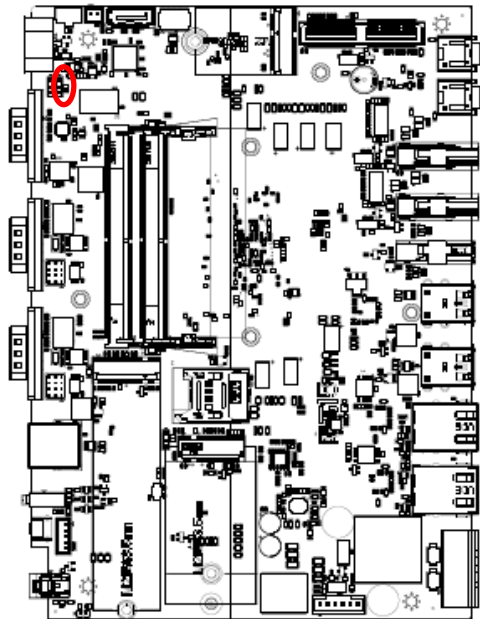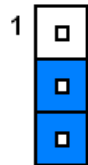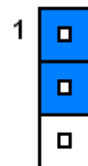
 * Default

2.4.4   eSPI connector (JESPI1)

11   1
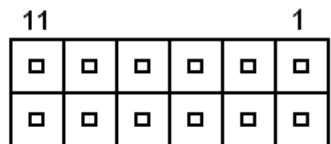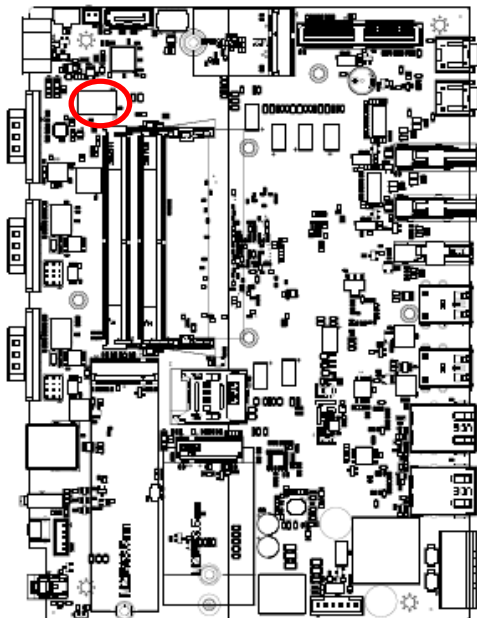
Signal	PIN	PIN	Signal
ESPI_IO0_80P	1	2	+3.3VSB
ESPI_IO1_80P	3	4	RST_SOCKET#
ESPI_IO2_80P	5	6	ESPI_CS#
ESPI_IO3_80P	7	8	ESPI_CLK_80P
ESPI_CS1#	9	10	GND
ESPI_RST#	11	12	ESPI_ALERT1#

2.4.5 SPI connector (JSPI)
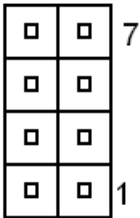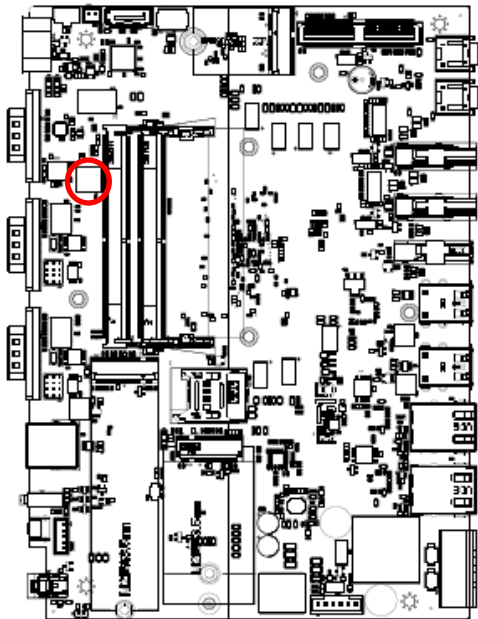
Signal	PIN	PIN	Signal
BIOS_WP#	8	7	BIOS_HOLD#
SPI_BIOS_MOSI	6	5	SPI_BIOS_MISO
SPI0_BIOS_CLK	4	3	SPI_CS0#
+1.8VSB	2	1	+1.8VSB

2.4.6 Front Panel connector (JFP1)
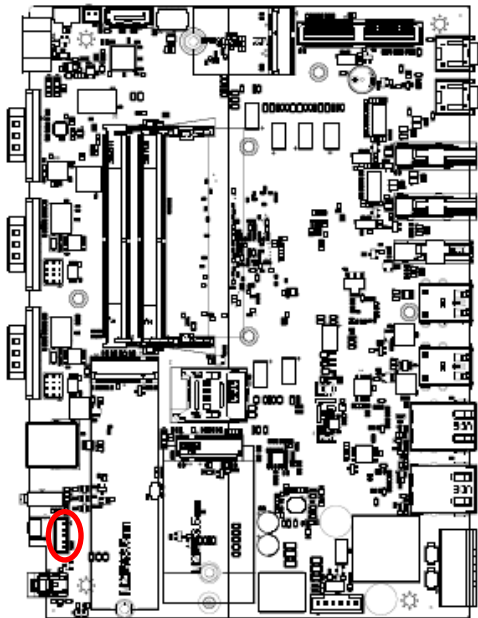
Signal	PIN
PWRBTN#_R	1
PM_R_SYSRST#	2
GND	3
+5VSB	4
PWR_LED-	5

2.4.7   DC Output connector (DCOUT1)
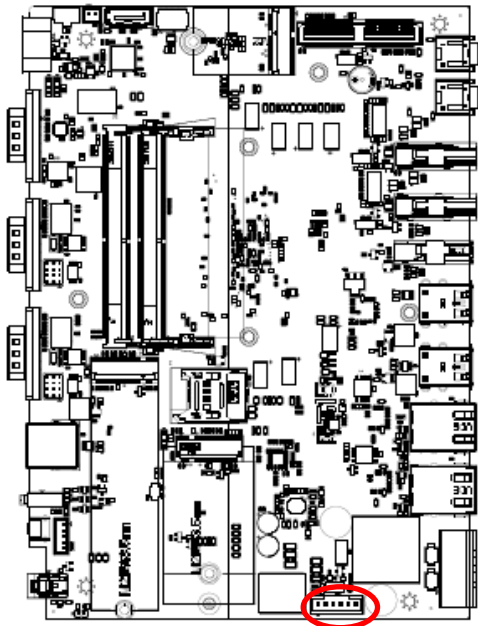
Signal	PIN
+V36_VIN	1
+V36_VIN	2
+V36_VIN	3
GND	4
GND	5
GND	6

Note:

Max. Current Value: 6A

2.4.8   DC Input connector (JVIN1)
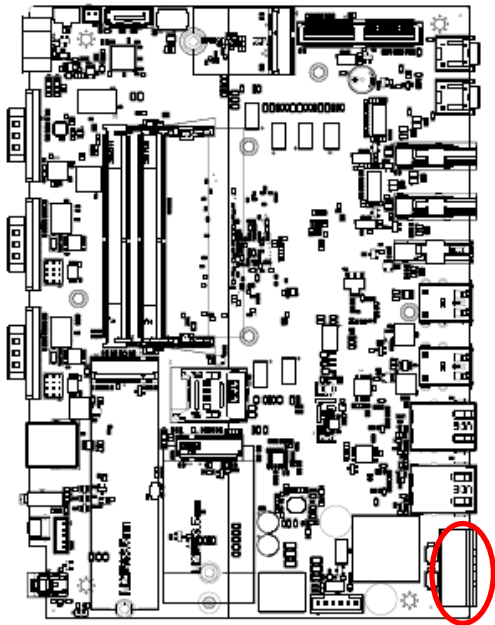
Signal	PIN
GND	3
CHASSIS_GND	2
+DC_IN	1

2.4.9　EC connector (JEC1)
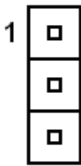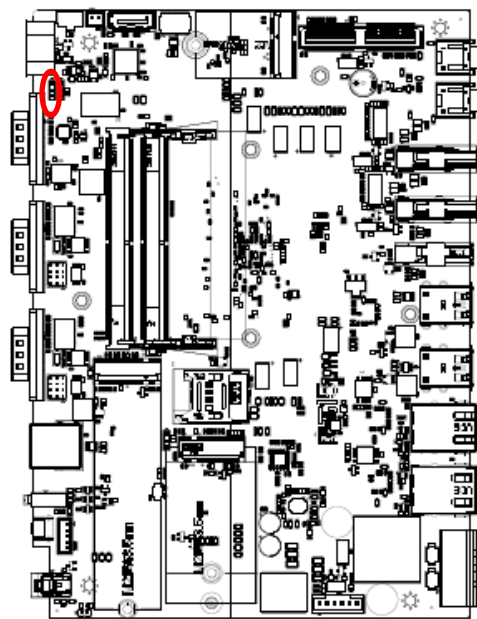
Signal	PIN
EC_SMDAT_DEBUG	1
EC_SMCLK_DEBUG	2
GND	3

2.4.10　On-board header for USB2.0 (JUSB1)
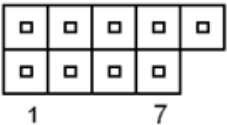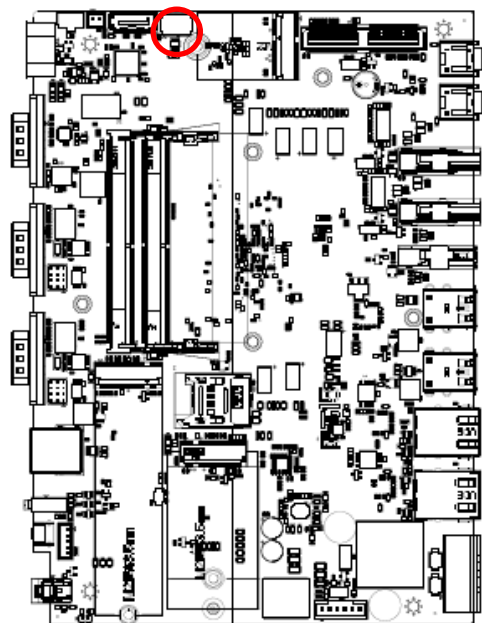
Signal	PIN	PIN	Signal
+5VSB	1	2	+5VSB
USB_DN_5	3	4	USB_DN_6
USB_DP_5	5	6	USB_DP_6
GND	7	8	GND
		10	GND

2.4.11   IET connector (IET_CB1)

Signal	PIN	PIN	Signal
PCIE_RXP8	21	22	PCIE_TXP8
PCIE_RXN8	23	24	PCIE_TXN8
GND	25	26	GND
CLK_PCIE_P5	27	28	+V36_VIN
CLK_PCIE_N5	29	30	+V36_VIN
GND	31	32	AUDIO_GND
SMB_SCL_S5	33	34	NC
SMB_SDA_S5	35	36	TCP3_SEL
IET_WAKE#	37	38	IET_DB_TYPE0
RST_SOCKET#	39	40	IET_DB_TYPE1
IET_PWRON	41	42	ESPI_CLK_IET
NC	43	44	ESPI_IO0_IET
TCP3_HPD	45	46	ESPI_IO1_IET
GND	47	48	ESPI_IO2_IET
TCP3_AUXP_CLK	49	50	ESPI_IO3_IET
TCP3_AUXN_DAT	51	52	ESPI_RST#
GND	53	54	ESPI_ALERT2#
TCP3_TX_P0	55	56	ESPI_CS2#
TCP3_TX_N0	57	58	GND
GND	59	60	USB_DP2
TCP3_TXRX_P0	61	62	USB_DN2
TCP3_TXRX_N0	63	64	GND
GND	65	66	USB_DP3
TCP3_TX_P1	67	68	USB_DN3
TCP3_TX_N1	69	70	GND
GND	71	72	USB_DP4
TCP3_TXRX_P1	73	74	USB_DN4
TCP3_TXRX_N1	75	76	GND
GND	77	78	USB2_IET_OC3#
+12VSB	79	80	+12VSB

Signal	PIN	PIN	Signal
GND	1	2	GND
PCIE_RXP5	3	4	PCIE_TXP5
PCIE_RXN5	5	6	PCIE_TXN5
GND	7	8	GND
PCIE_RXP6	9	10	PCIE_TXP6
PCIE_RXN6	11	12	PCIE_TXN6
GND	13	14	GND
PCIE_RXP7	15	16	PCIE_TXP7
PCIE_RXN7	17	18	PCIE_TXN7
GND	19	20	GND

2.4.12 Power on/off connector (PWRBTN1)
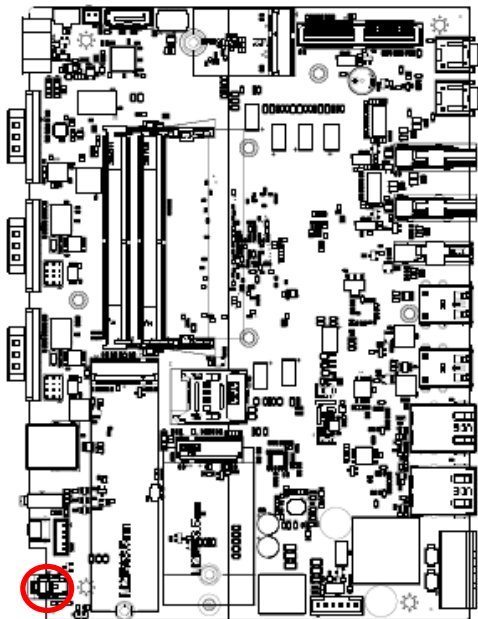
Signal	PIN
PWRBTN_IN#	1
GND	2

2.4.13 Battery connector (BT1)
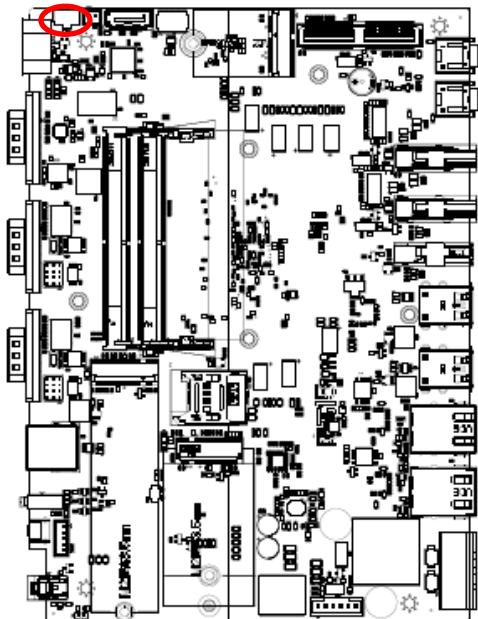
Signal	PIN
+3.3VSB	1
GND	2

2.4.14　SATA Power connector (SATA_PWR1)
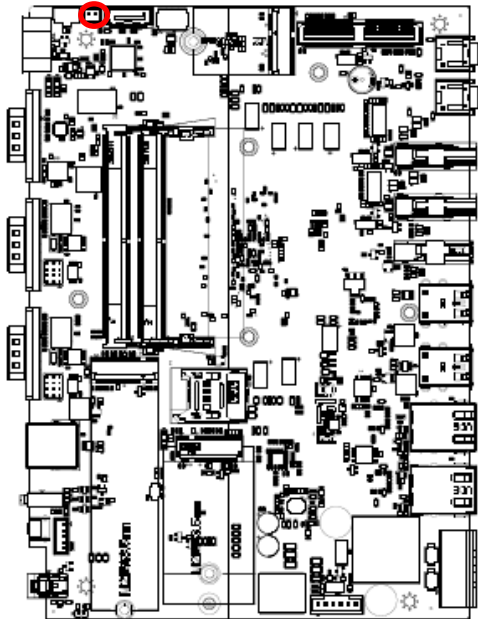
Signal	PIN
GND	1
+5V	2

2.4.15　Power connector (JPWR1)
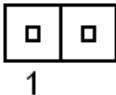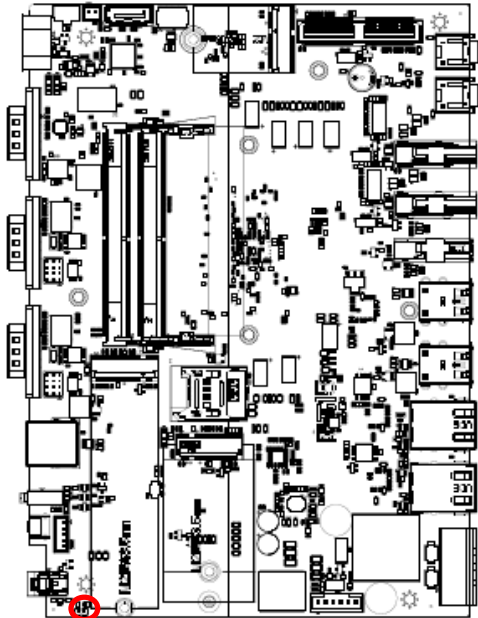
Signal	PIN
+12VSB	1
FB_+V3.3A_M2B	2

3. Installation

Removing the Top Cover Warning

To prevent electric shock or system damage, before removing the chassis cover, must turn off power and disconnect the unit from power source.

Electrostatic discharge (ESD) can cause serious damage to electronic components. Dry climates are especially susceptible to ESD. It is therefore critical that whenever the product is accessed internally, or any other electrical component is handled, the following anti-static precautions are strictly adhered to:

- Wear an anti-static wristband: Wearing a simple anti-static wristband can help to prevent ESD from damaging the board.
- Self-grounding: Before handling the board, touch any grounded conducting material. During the time the board is handled, frequently touch any conducting materials that are connected to the ground.
- Use an anti-static pad: When configuring the product, place it on an anti-static pad. This reduces the possibility of ESD damaging the product.
- Only handle the edges of the PCB: When handling the PCB, hold the PCB by the edges.

Installation Precautions

When installing the flat bezel panel PC, please follow the precautions listed below:

- Power turned off: When installing the flat bezel panel PC, make sure the power is off. Failing to turn off the power may cause severe injury to the body and/or damage to the system.
- Certified Engineers: Never open the equipment. For safety reasons, the equipment should be opened only by qualified skilled person.
- Anti-static Discharge: If a user open the rear panel of the flat bezel panel PC, to configure the jumpers or plug in added peripheral devices, ground themselves first and wear an anti-static wristband.

Removing the Top Cover Warning

3.1 Installing Memory & M.2 Key-B/M.2 Key-E/M.2 Key-M card (EMS-ARH)
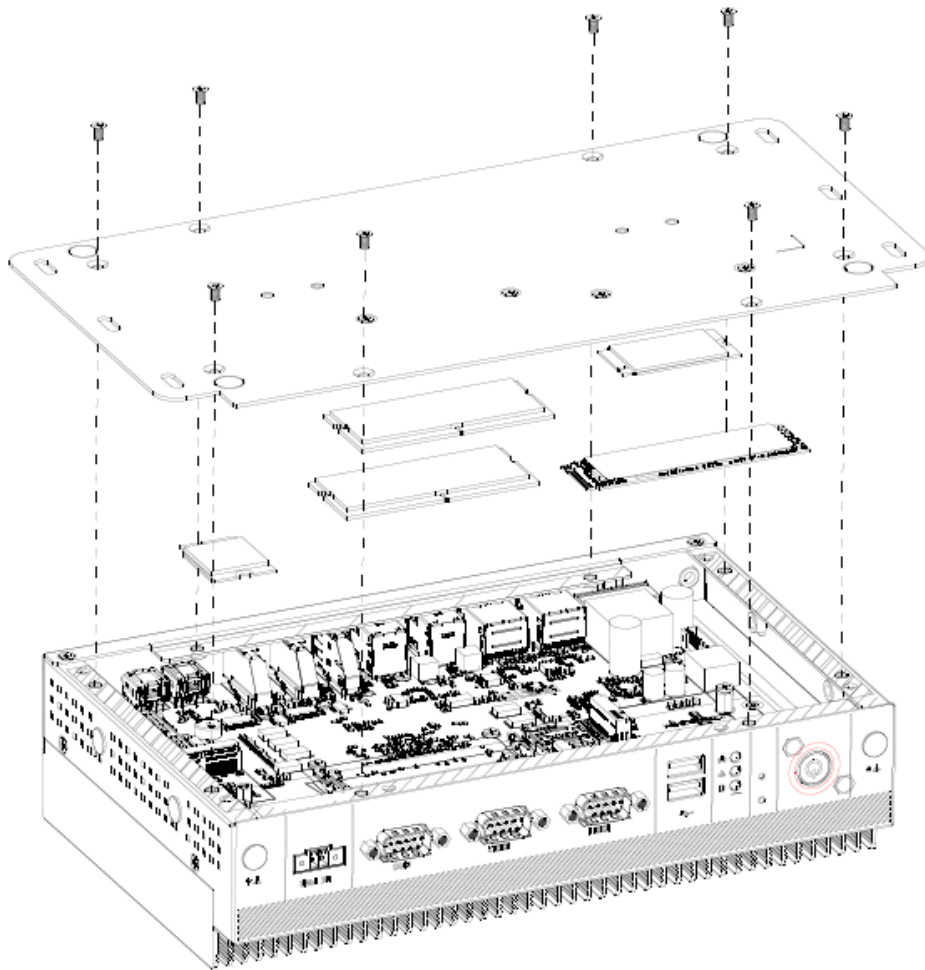
Step1. Remove 8 screws from the bottom of your system and take it off.

Step2. Slide the DDR5 SODIMM into the memory socket and press it down until properly seated.

Step3. Insert M.2 Key-B card, M.2 Key-E card and M.2 Key-M card into designated locations, between M.2 and thermal solution please paste with thermal pad and fasten with screws to complete installation.

3.2 Installing Din Rail Mounting (EMS-ARH)
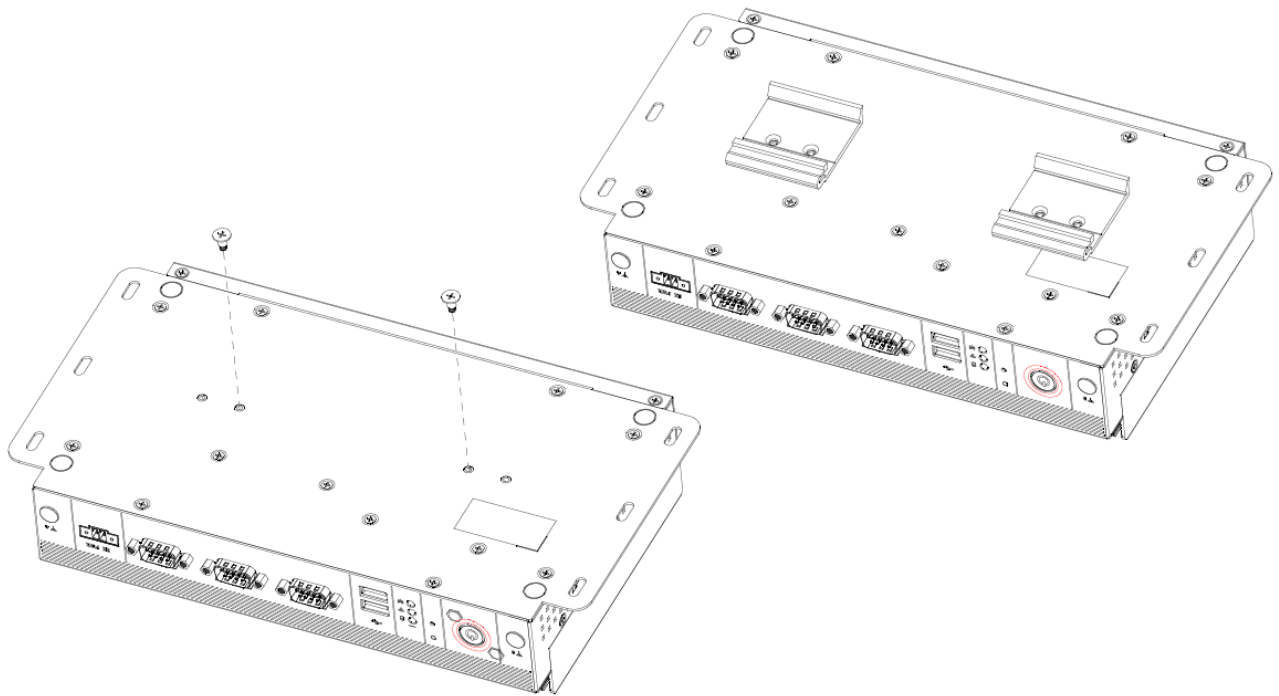
Step1. Position brackets on both sides, matching the holes on the system.

Step2. Insert and fasten screws on each side of the system to secure Mounting bracket.

3.3 System Mounting

Warning! *More than one person should participate in mounting the panel PC to prevent accidental damage to the panel or personal injury.*

Safety Precautions

Observe the following common safety precautions before installing any electronic device:

● Use separate, non-intersecting paths to route power and networking wires. If power wiring and device wiring paths must be crossed make sure the wires are perpendicular at the intersection point.

● Keep the wires separated according to the interface. Wires that share similar electrical characteristics must be bundled together.

● Do not bundle input wiring with output wiring. Keep them separate.

● When necessary, it is strongly advised that you label wiring to all devices in the system.

4. Drivers Installation

All the drivers are available on Avalue Downloads Area (**https://www.avalue.com/en/support/download**). Type the model name and press Enter to find all the relevant software, utilities, and documentation.

Note:

The panel PC with projected capacitive type touchscreen and Windows 7 (or later) OS does not require touch driver installation. This is because there is a HID touch digitizer built-in driver in Windows 7 or later.

(For reference only)

Note: Installation procedures and screen shots in this section are for your reference and may not be exactly the same as shown on your screen.

4.1 Install Chipset Driver

All drivers can be found on the Avalue
Official Website:

www.avalue.com.

Note: The installation procedures and
screen shots in this section are
based on Windows 11 operation
system. If the warning message
appears while the installation
process, click Continue to go on.
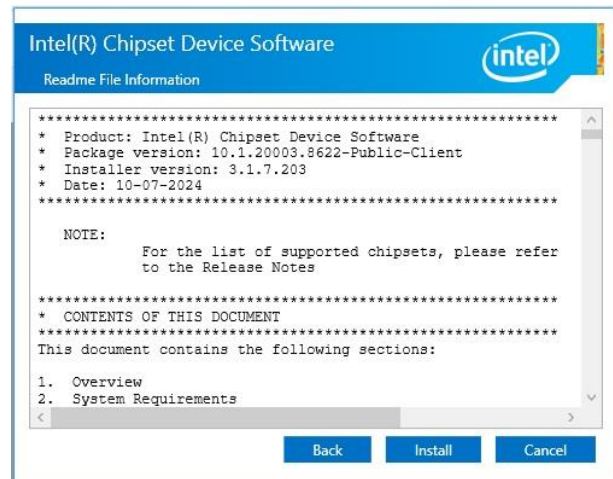
Step 3. Click **Install**.

Step1. Click **Next**.

Step 4. Click **Finish** to complete setup.

Step 2. Click **Accept**.

4.2 Install VGA Driver

All drivers can be found on the Avalue Official Website:
www.avalue.com.

Note: The installation procedures and screen shots in this section are based on Windows 11 operation system.
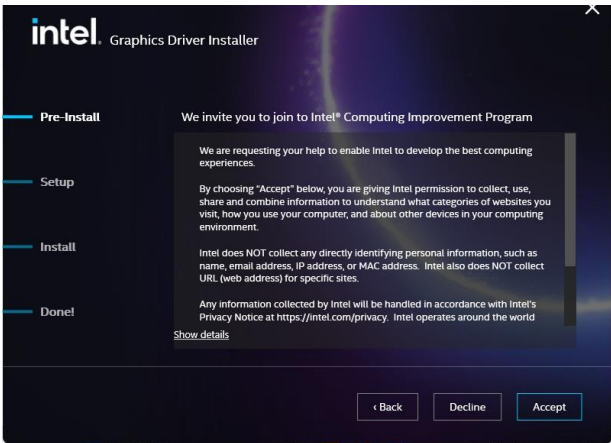
Step 3. Click **Accept.**

Step 1. Click **Begin installation**.
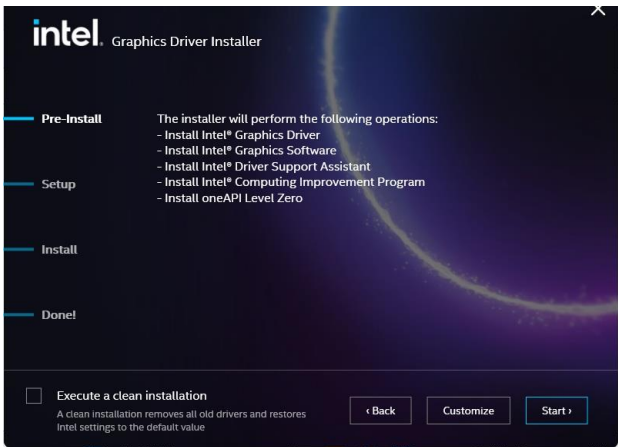
Step 4. Click **Start**.
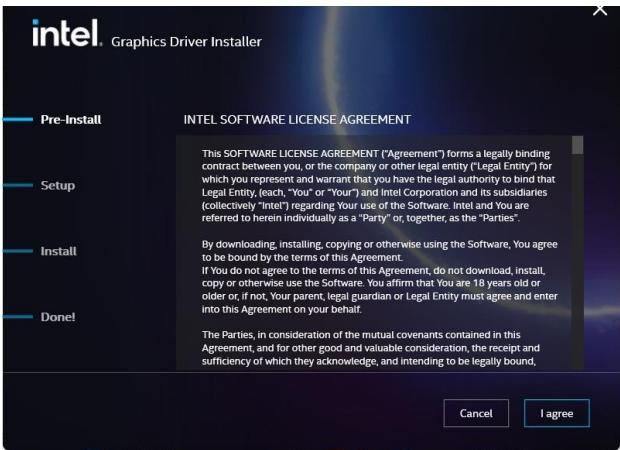
Step 2. Click **I agree**.
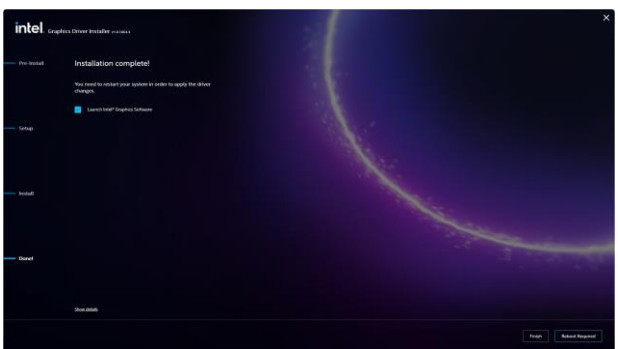
Step 5. Click **Finish** to complete setup.

4.3 Install Network Driver

All drivers can be found on the Avalue Official
Website:
www.avalue.com.

Note: The installation procedures and screen shots
in this section are based on Windows 11
operation system.

Installing Drivers

Install or update drivers for Intel® Network Connections.

OK   Cancel

Step 1. Click **OK** to continue installation.

Installing Drivers

Drivers for Intel® Network Connections were successfully installed.

Close
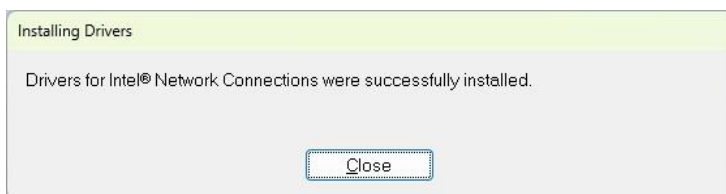
Step 2. Setup completed.

4.4 Install ME Driver

All drivers can be found on the Avalue Official Website:

www.avalue.com.

> **Note:** The installation procedures and screen shots in this section are based on Windows 11 operation system.
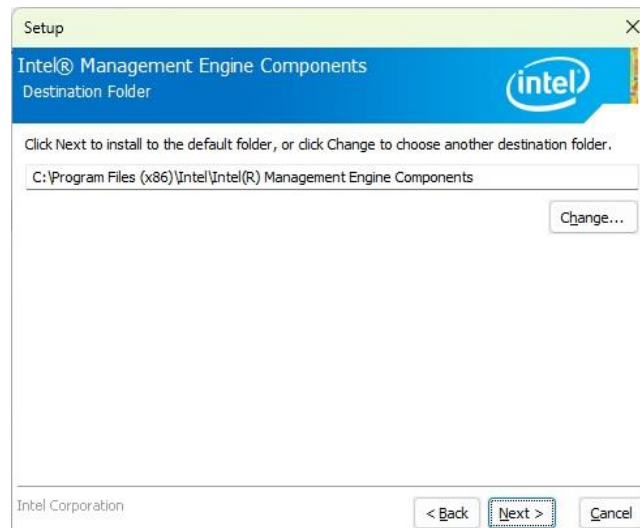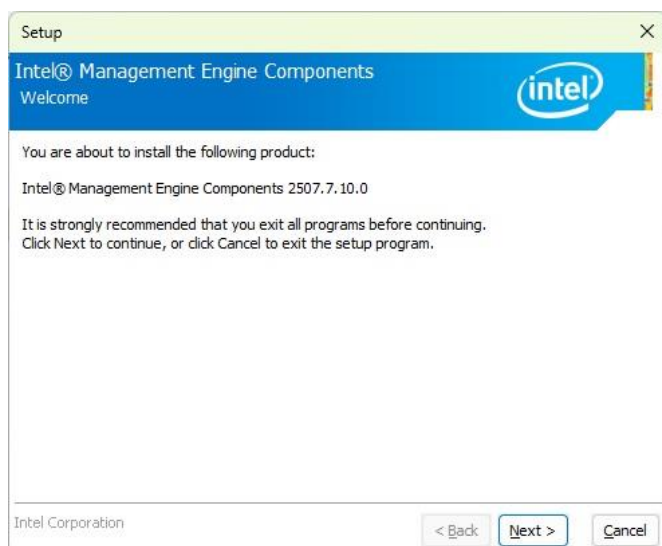
Step 3. Click **Next**.

Step 1. Click **Next** to continue installation.
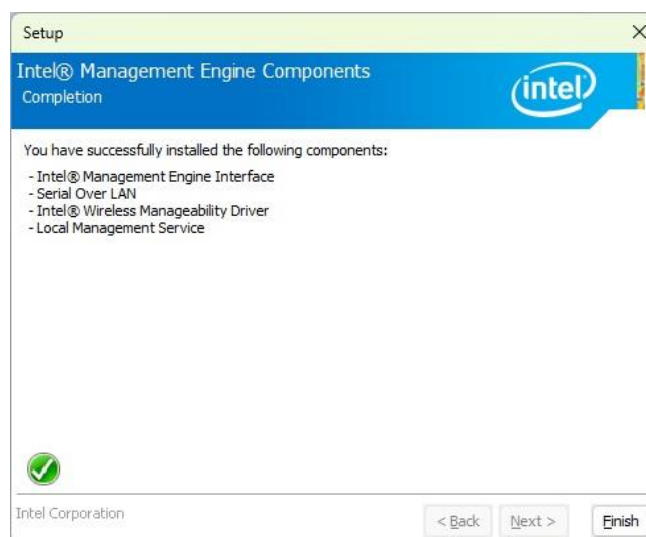
Step 4. Click **Finish** to complete setup.
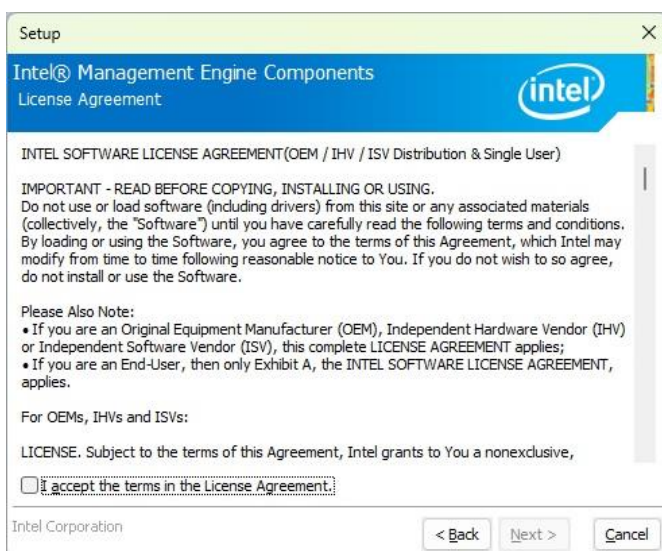
Step 2. Click **Next**.

4.5 Install Serial IO Driver

All drivers can be found on the Avalue Official Website:

www.avalue.com.

Note: The installation procedures and screen shots in this section are based on Windows 11 operation system.
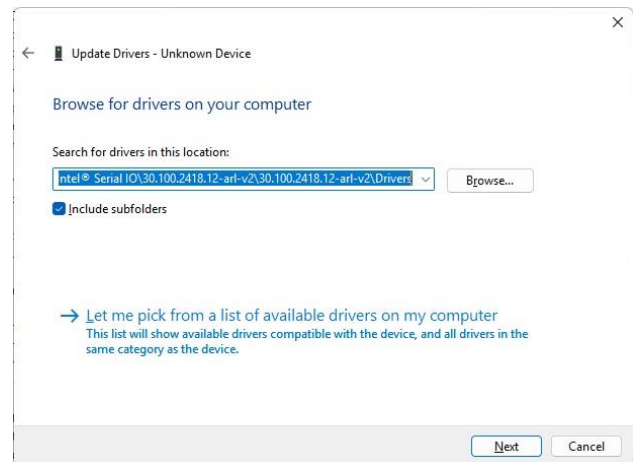
Step 3. Click **Next**.
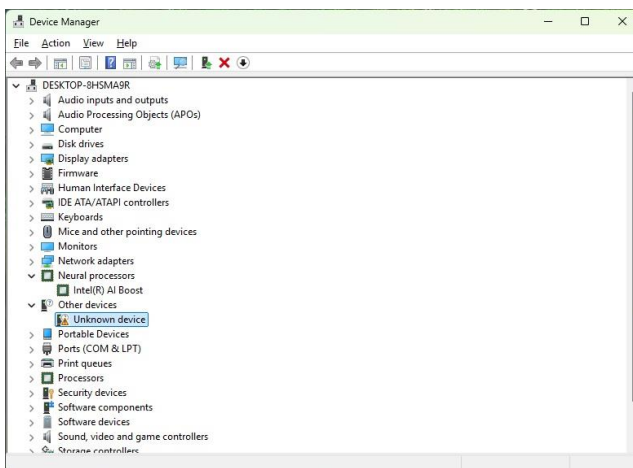
Step 1. Click **Other devices**.
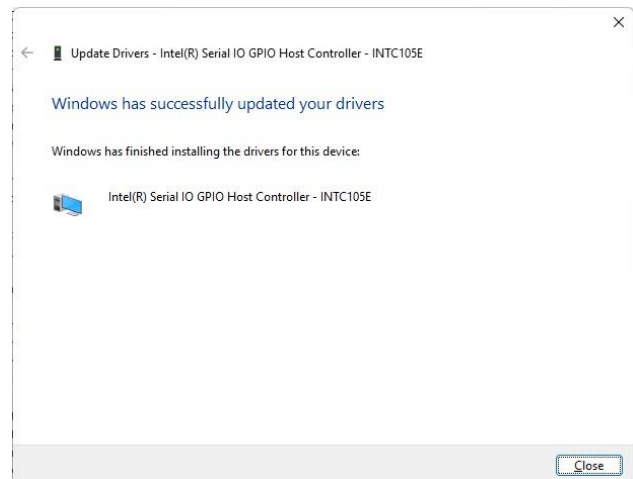
Step 4. Complete setup.
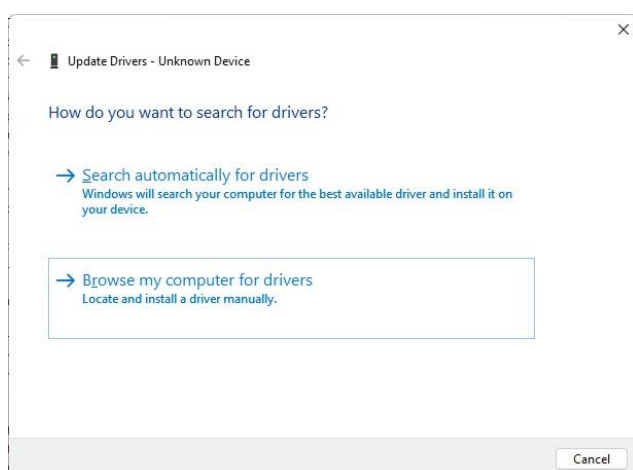
Step 2. Click **Browse my computer for drivers**.

4.6 Install Audio Driver

All drivers can be found on the Avalue Official
Website:
www.avalue.com.

Note: The installation procedures and
screen shots in this section are based
on Windows 11 operation system.
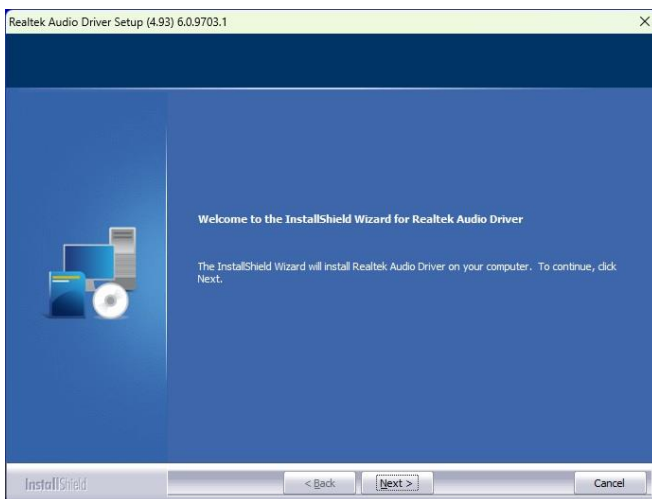
Step 1. Click **Next**.
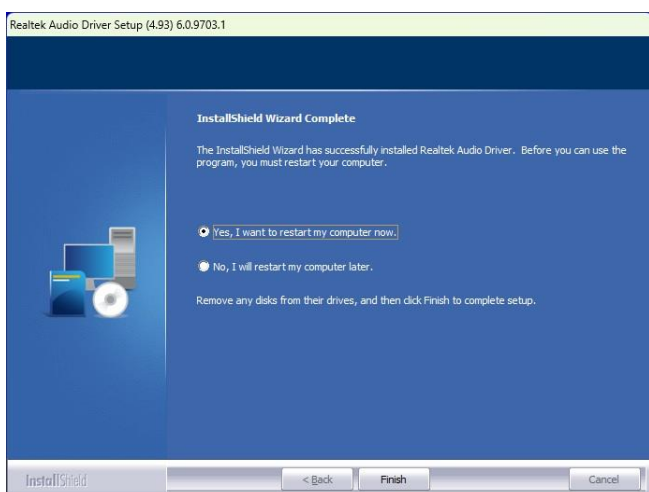
Step 2. Click **Finish** to complete setup.

4.7 Install ISST Driver

All drivers can be found on the Avalue Official Website:
www.avalue.com.

Note: The installation procedures and screen shots in this section are based on Windows 11 operation system.
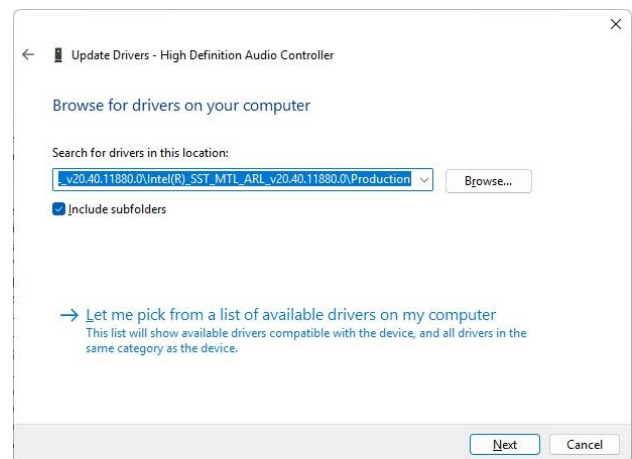
Step 3. Click **Next**.
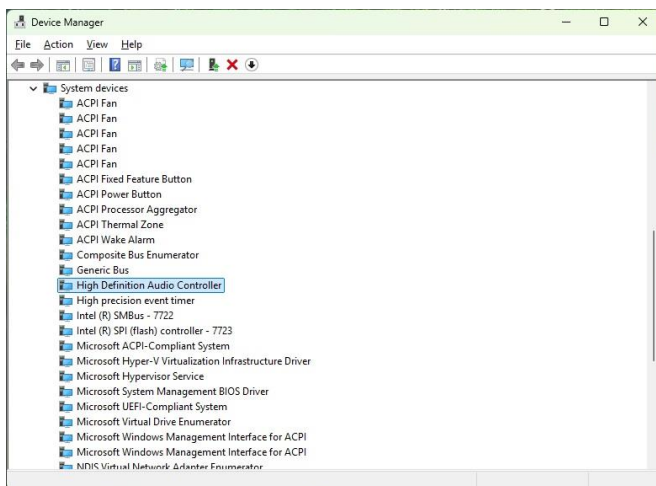
Step 1. Click **High Definition Audio Controller**.
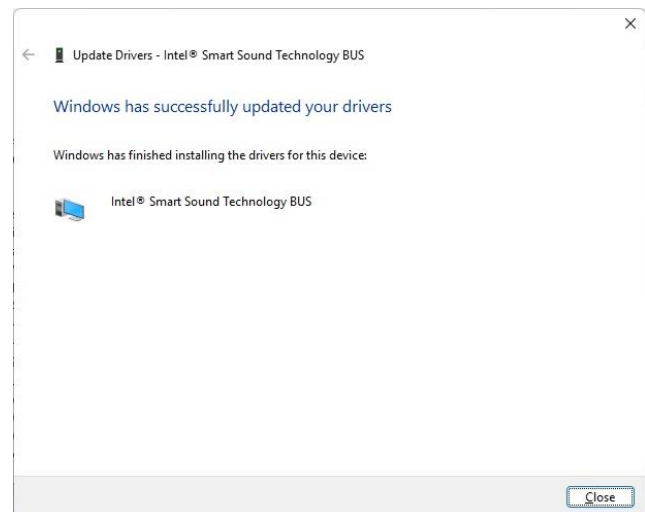
Step 4. Complete setup.
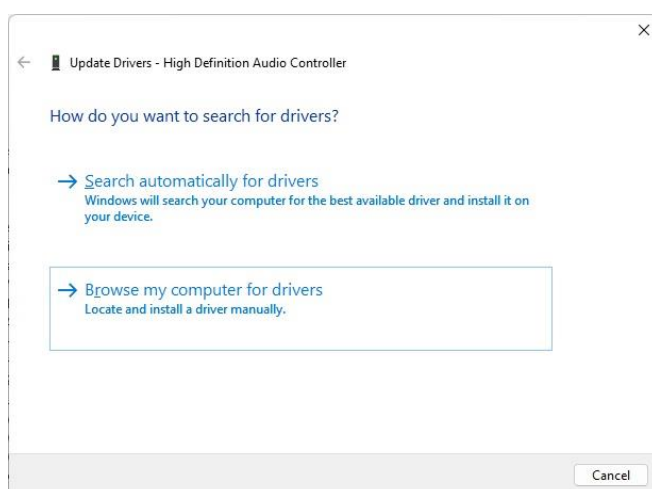
Step 2. Click **Browse my computer for drivers**.

4.8 Install Intel NPU Driver

All drivers can be found on the Avalue Official Website:

www.avalue.com.

Note: The installation procedures and screen shots in this section are based on Windows 11 operation system.
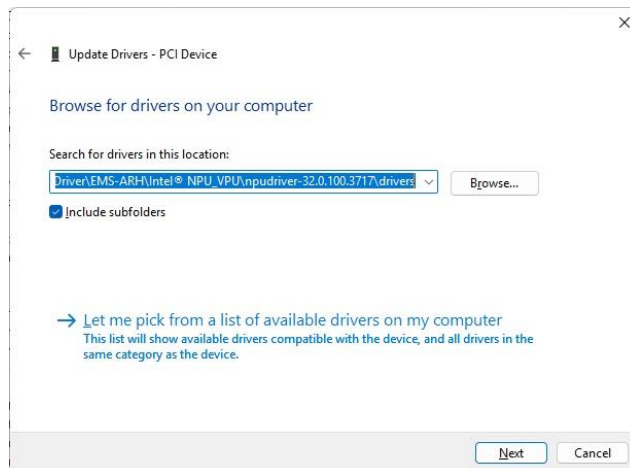
Step 3. Click **Next**.
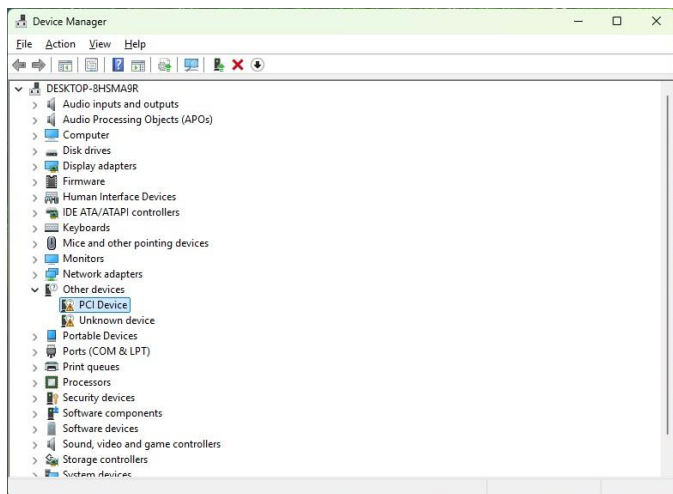
Step 1. Click **Other devices**.
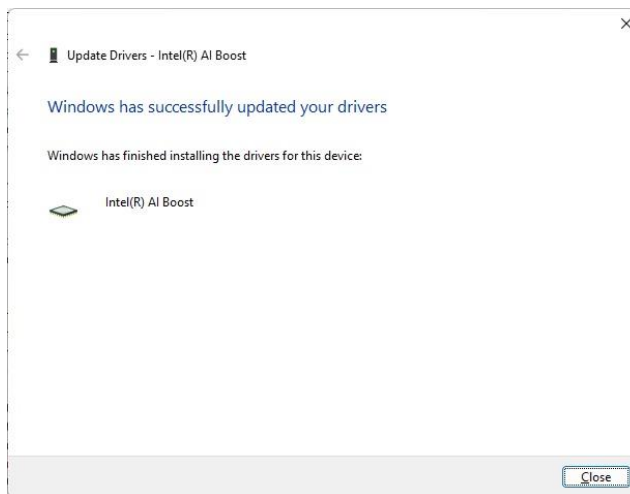
Step 4. Complete setup.
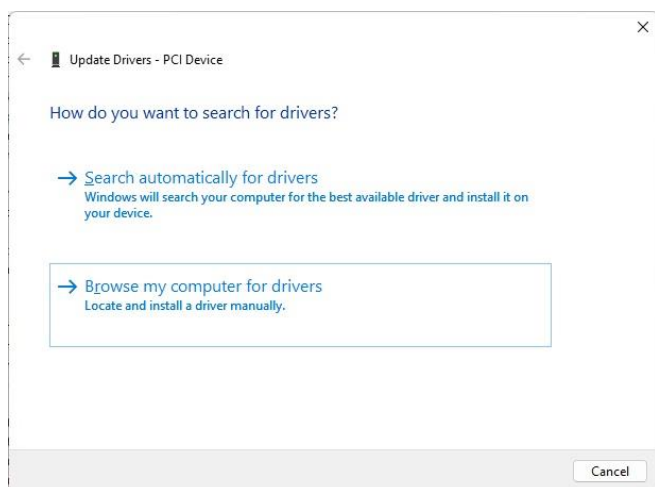
 Step 2. Click **Browse my computer for drivers**.

5.BIOS Setup

5.1 Introduction

The BIOS setup program allows users to modify the basic system configuration. In this following chapter will describe how to access the BIOS setup program and the configuration options that may be changed.

5.2 Starting Setup

The AMI BIOS™ is immediately activated when you first power on the computer. The BIOS reads the system information contained in the NVRAM and begins the process of checking out the system and configuring it. When it finishes, the BIOS will seek an operating system on one of the disks and then launch and turn control over to the operating system.

While the BIOS is in control, the Setup program can be activated in one of two ways:
By pressing <Del> or <F2> immediately after switching the system on, or
By pressing the <Del> or <F2> key when the following message appears briefly at the left-top of the screen during the POST (Power On Self Test).

Press <Del> or <F2> to enter SETUP

If the message disappears before you respond and you still wish to enter Setup, restart the system to try again by turning it OFF then ON or pressing the "RESET" button on the system case. You may also restart by simultaneously pressing <Ctrl>, <Alt>, and <Delete> keys. If you do not press the keys at the correct time and the system does not boot, an error message will be displayed and you will again be asked to.

Press F1 to Continue, DEL to enter SETUP

5.3 Using Setup

In general, you use the arrow keys to highlight items, press <Enter> to select, use the PageUp and PageDown keys to change entries, press <F1> for help and press <Esc> to quit. The following table provides more detail about how to navigate in the Setup program using the keyboard.

Button	Description
↑	Move to previous item
↓	Move to next item
←	Move to the item in the left hand
→	Move to the item in the right hand
Esc key	Main Menu -- Quit and not save changes into NVRAM Status Page Setup Menu and Option Page Setup Menu -- Exit current page and return to Main Menu
+ key	Increase the numeric value or make changes
- key	Decrease the numeric value or make changes
F1 key	General help, only for Status Page Setup Menu and Option Page Setup Menu
F2 key	Previous Values.
F3 key	Optimized defaults
F4 key	Save & Exit Setup

- **Navigating Through The Menu Bar**
  Use the left and right arrow keys to choose the menu you want to be in.

Note: Some of the navigation keys differ from one screen to another.

- **To Display a Sub Menu**
  Use the arrow keys to move the cursor to the sub menu you want. Then press <Enter>. A "➢" pointer marks all sub menus.

5.4 Getting Help

Press F1 to pop up a small help window that describes the appropriate keys to use and the possible selections for the highlighted item. To exit the Help Window press <Esc> or the F1 key again.

5.5 In Case of Problems

If, after making and saving system changes with Setup, you discover that your computer no longer is able to boot, the AMI BIOS supports an override to the NVRAM settings which resets your system to its defaults.

The best advice is to only alter settings which you thoroughly understand. To this end, we strongly recommend that you avoid making any changes to the chipset defaults. These defaults have been carefully chosen by both BIOS Vendor and your systems manufacturer to provide the absolute maximum performance and reliability. Even a seemingly small change to the chipset setup has the potential for causing you to use the override.

5.6 BIOS setup

Once you enter the Aptio Setup Utility, the Main Menu will appear on the screen. The Main Menu allows you to select from several setup functions and exit choices. Use the arrow keys to select among the items and press <Enter> to accept and enter the sub-menu.

5.6.1 Main Menu

This section allows you to record some basic hardware configurations in your computer and set the system clock.

```
                          Aptio Setup - AMI
  Main   Advanced  Security  Boot  Save & Exit  MEBx

  BIOS Information                                      Choose the system default
  BIOS Vendor                   American Megatrends     language
  Core Version                  5.32
  Compliancy                    UEFI 2.9; PI 1.7
  Project Version               9AAMA 3.08 x64
  Build Date and Time           11/05/2025 15:33:17
  Access Level                  Administrator
  EC 5782 Firmware              06
  AT Jumper                     AT
  BIOS Name                     MSARH-07

  System Language               [English]
▶ Intel RC Version

  System Date                   [Mon 11/10/2025]        →←: Select Screen
  System Time                   [14:50:19]              ↑↓: Select Item
                                                        Enter: Select
                                                        +/-: Change Opt.
                                                        F1: General Help
                                                        F2: Previous Values
                                                        F3: Optimized Defaults
                                                        F4: Save & Exit
                                                        ESC: Exit



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```

```
                          Aptio Setup - AMI
   Main

  Intel RC Version

  Board Information
  Board Name                    EMS-ARH(MSARH-07)

  Processor Information
  Name                          ArrowLake ULT
  Type                          Intel(R) Core(TM) Ultra
                                5 225H
  Speed                         1700 MHz
  ID                            0xC0652
  Stepping                      A1
  Package                       Not Implemented Yet
  Number of Efficient-core(s)   8Core(s) / 8Thread(s)   →←: Select Screen
  Number of Performance-core(s) 4Core(s) / 4Thread(s)   ↑↓: Select Item
  Number of Low Power E-core(s) 2Core(s) / 2Thread(s)   Enter: Select
  Microcode Revision            11A                     +/-: Change Opt.
  GT Info                       0x7DD1                   F1: General Help
                                                        F2: Previous Values
  IGFX GOP Version              22.0.1065               F3: Optimized Defaults
  Memory RC Version             1.5.4.0                 F4: Save & Exit
  Total Memory                  8192 MB                 ESC: Exit
  Memory Frequency              5600 MHz

  PCH Information


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```

5.6.1.1   System Language

This option allows choosing the system default language.

5.6.1.2   System Date

Use the system date option to set the system date. Manually enter the month, day and year.

5.6.1.3   System Time

Use the system time option to set the system time. Manually enter the hours, minutes and seconds.

Note: The BIOS setup screens shown in this chapter are for reference purposes only, and may not exactly match what you see on your screen.
Visit the Avalue website (www.avalue.com) to download the latest product and BIOS information.

5.6.2   Advanced Menu

This section allows you to configure your CPU and other system devices for basic operation through the following sub-menus.

```
                              Aptio Setup – AMI
        Main  Advanced  Security  Boot  Save & Exit  MEBx

    ▶ CPU Configuration                        CPU Configuration Parameters
    ▶ Power & Performance
    ▶ System Agent (SA) Configuration
    ▶ PCIE Configuration
    ▶ PCH-IO Configuration
    ▶ PCH-FW Configuration
    ▶ Trusted Computing
    ▶ ACPI Settings
    ▶ Board & Panel Configuration
    ▶ Super IO Configuration
    ▶ EC 5782 HW monitor
    ▶ S5 RTC Wake Settings
    ▶ Serial Port Console Redirection
    ▶ USB Configuration                        ↔: Select Screen
    ▶ Network Stack Configuration              ↑↓: Select Item
    ▶ NVMe Configuration                       Enter: Select
                                               +/-: Change Opt.
                                               F1: General Help
                                               F2: Previous Values
                                               F3: Optimized Defaults
                                               F4: Save & Exit
                                               ESC: Exit



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```

5.6.2.1   CPU Configuration

Use the CPU configuration menu to view detailed CPU specification and configure the CPU.

```
                              Aptio Setup - AMI
        Advanced

    CPU Configuration                                    Displays the E-core Information

  ▶ Efficient-core Information
  ▶ Performance-core

    ID                          0xC0652
    Brand String                Intel(R) Core(TM) Ultra
                                5 225H
    VMX                         Supported
    SMX/TXT                     Supported

    CPU Flex Ratio Settings     37
    Intel (VMX) Virtualization  [Enabled]
    Technology                                           ➔←: Select Screen
    Active Performance-cores    [All]                    ↑↓: Select Item
    Active Efficient-cores      [All]                    Enter: Select
                                                         +/-: Change Opt.
                                                         F1: General Help
                                                         F2: Previous Values
                                                         F3: Optimized Defaults
                                                         F4: Save & Exit
                                                         ESC: Exit



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```

Item	Options	Description
Intel (VMX) Virtualization Technology	Disabled Enabled**[Default]**	When enabled, a VMM can utilize the additional hardware capabilities provided by Vanderpool Technology.
Active Performance-cores	All**[Default]** 7 6 5 4 3 2 1	Number of P-cores to enable in each processor package. Note: Number of Cores and E-cores are looked at together. When both are {0,0}, Pcode will enable all cores.
Active Efficient-cores	All**[Default]**/31/30/29/28 /27/26/25/24/23/22/21 /20/19/18/17/16/15/14 /13/12/11/10/9/8/7/6/5/4/ 3/2/1/0	Number of E-cores to enable in each processor package. Note: Number of Cores and E-cores are looked at together. When both are {0,0}, Pcode will enable all cores.

5.6.2.1.1 Efficient-core Information

```
                                    Aptio Setup - AMI
        Advanced

   Efficient-core Information

   L1 Data Cache                     320 KB
   L1 Instruction Cache              640 KB
   L2 Cache                          10240 KB
   L3 Cache                          18 MB




                                                    ↔: Select Screen
                                                    ↑↓: Select Item
                                                    Enter: Select
                                                    +/-: Change Opt.
                                                    F1: General Help
                                                    F2: Previous Values
                                                    F3: Optimized Defaults
                                                    F4: Save & Exit
                                                    ESC: Exit


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```
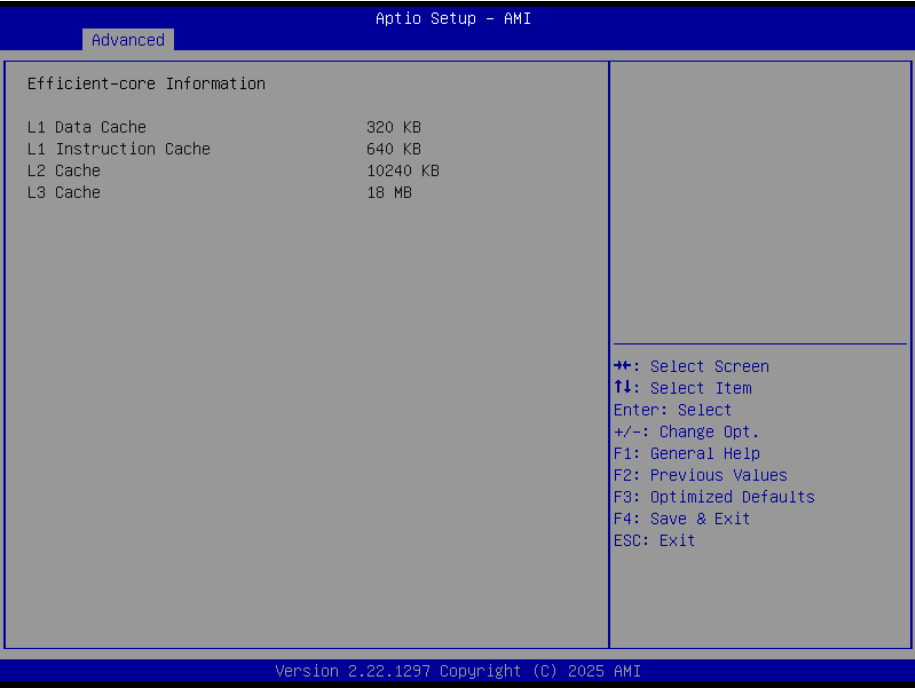
5.6.2.1.2 Performance-core Information

```
                                    Aptio Setup - AMI
        Advanced

   Performance-core

   L1 Data Cache                     192 KB
   L1 Instruction Cache              256 KB
   L2 Cache                          12288 KB
   L3 Cache                          18 MB




                                                    ↔: Select Screen
                                                    ↑↓: Select Item
                                                    Enter: Select
                                                    +/-: Change Opt.
                                                    F1: General Help
                                                    F2: Previous Values
                                                    F3: Optimized Defaults
                                                    F4: Save & Exit
                                                    ESC: Exit


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```
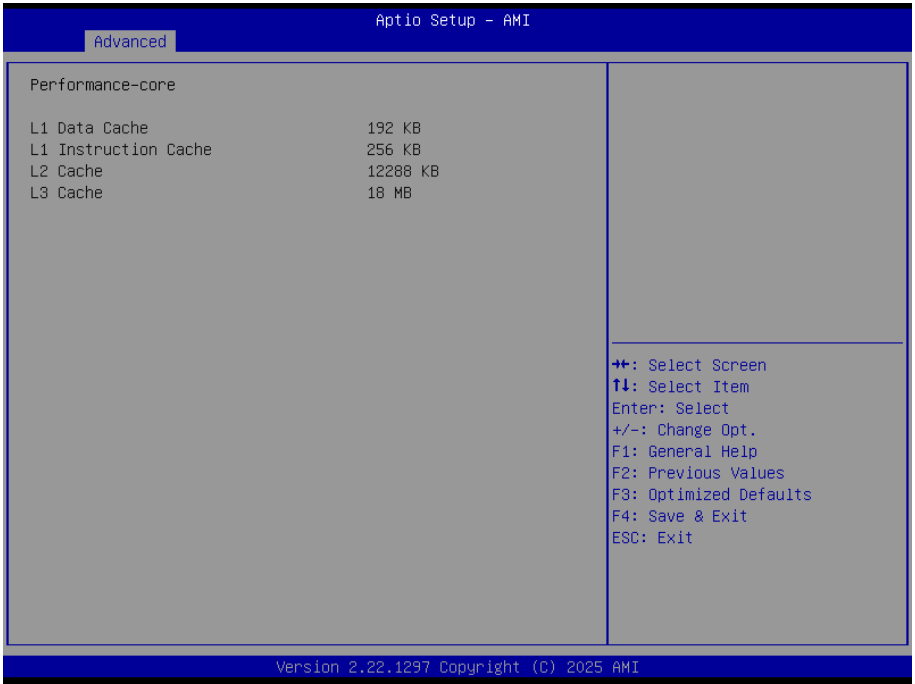
5.6.2.2   Power & Performance
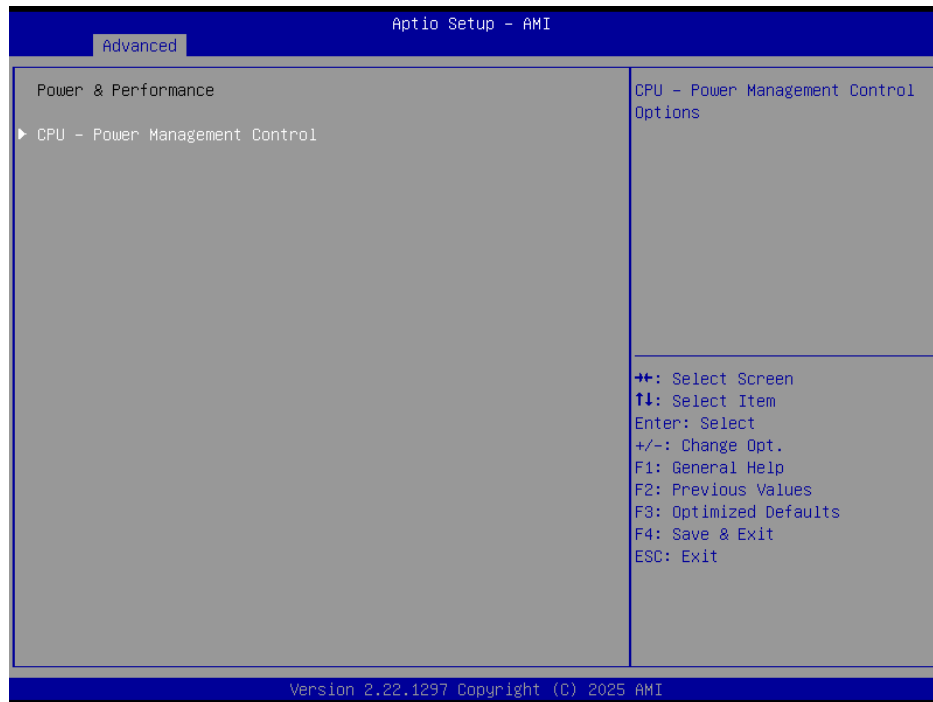
5.6.2.2.1   CPU – Power Management Control
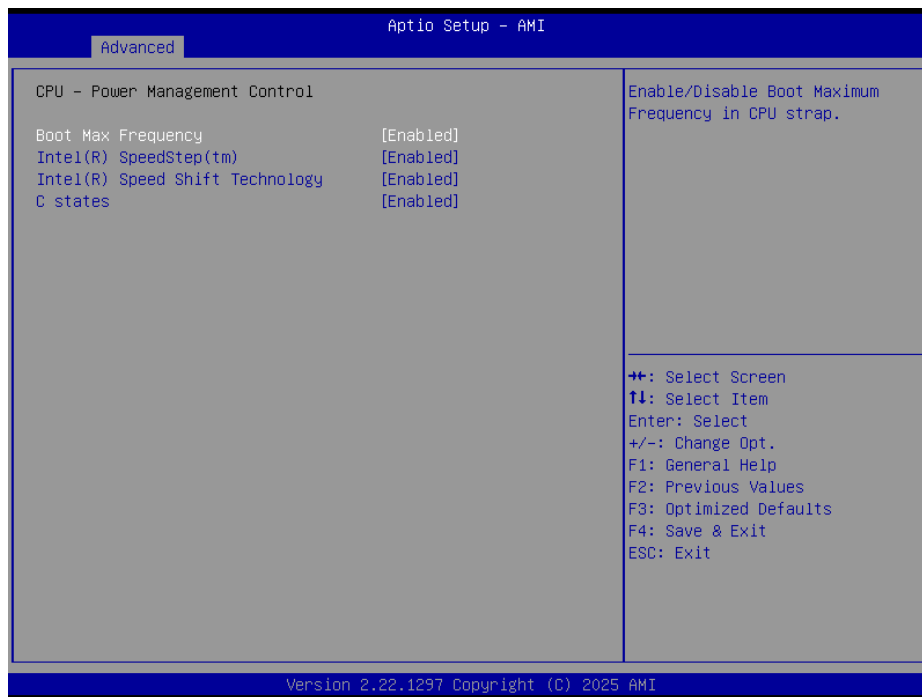
Item	Option	Description
Boot Max Frequency	Enabled**[Default]**, Disabled	Eanble/Disable Boot Max Frequency in CPU strap.
Intel® SpeedStep™	Enabled**[Default]**, Disabled	Allows more than two frequency ranges to be supported.
Intel® Speed Shift Technology	Enabled**[Default]**, Disabled	Eanble/Disable Intel® Speed Shift Technology support. Enabling will expose the CPPC v2 interface to allow for hardware controlled P-states.

C States	Enabled**[Default]**, Disabled	Enable/Disable CPU Power Management.

5.6.2.3   System Agent (SA) Configuration

```
                          Aptio Setup - AMI
   Advanced

   System Agent (SA) Configuration                    Memory Configuration Parameters

 ▶ Memory Configuration
 ▶ Graphics Configuration
 ▶ VMD setup menu

   NPU Device (B0:D11:F0)              [Enabled]



                                                      →←: Select Screen
                                                      ↑↓: Select Item
                                                      Enter: Select
                                                      +/-: Change Opt.
                                                      F1: General Help
                                                      F2: Previous Values
                                                      F3: Optimized Defaults
                                                      F4: Save & Exit
                                                      ESC: Exit



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```
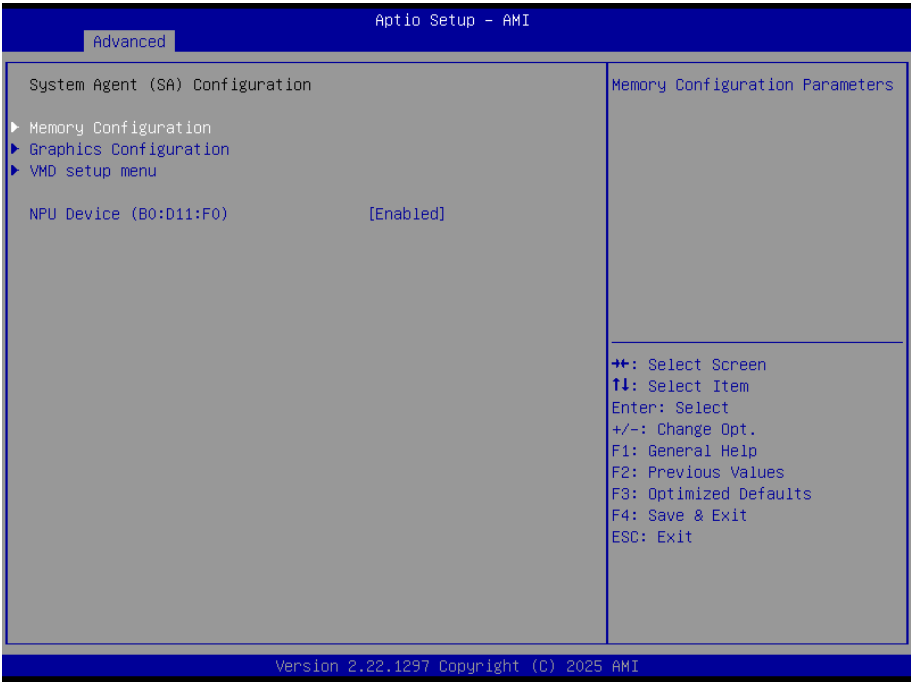
Item	Option	Description
NPU Device (B0:D11:F0)	Enabled**[Default]** Disabled	Enable/Disable NPU (Neural Processing Unit) Device.

5.6.2.3.1 Memory Configuration

```
                          Aptio Setup - AMI
   Advanced

   Memory Configuration

   Memory RC Version            1.5.4.0
   Memory Frequency              5600 MHz
   tCL-tRCD-tRP-tRAS            46-45-45-90
   MC 0 Ch 0 DIMM 0            Populated & Enabled
      Size                     8192 MB (DDR5)
      Number of Ranks          1
      Manufacturer             Patriot
   MC 1 Ch 0 DIMM 0            Not Populated / Disabled


                                                      →←: Select Screen
                                                      ↑↓: Select Item
                                                      Enter: Select
                                                      +/-: Change Opt.
                                                      F1: General Help
                                                      F2: Previous Values
                                                      F3: Optimized Defaults
                                                      F4: Save & Exit
                                                      ESC: Exit



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```

5.6.2.3.2 Graphics Configuration

```
                              Aptio Setup - AMI
         Advanced
                                                        Select AUTO set IGD to be
Graphics Configuration                                  Primary Display if no external
                                                        Graphics Device connected
Primary Display              [IGFX]                      otherwise external Graphics
                                                        Device detected on first PCIe
                                                        port will be Primary Display
                                                        or Select IGFX for IGD to be
                                                        Primary Display Or Select HG
                                                        for Hybrid Gfx.


                                                        ↔: Select Screen
                                                        ↑↓: Select Item
                                                        Enter: Select
                                                        +/-: Change Opt.
                                                        F1: General Help
                                                        F2: Previous Values
                                                        F3: Optimized Defaults
                                                        F4: Save & Exit
                                                        ESC: Exit



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```

Item	Option	Description
Primary Display	Auto IGFX**[Default]**	Select IGFX Graphic device should be Primary Display.

5.6.2.3.3 VMD setup menu

```
                              Aptio Setup - AMI
         Advanced
                                                        Enable/Disable to VMD
VMD Configuration                                       controller

Enable VMD controller        [Disabled]


                                                        ↔: Select Screen
                                                        ↑↓: Select Item
                                                        Enter: Select
                                                        +/-: Change Opt.
                                                        F1: General Help
                                                        F2: Previous Values
                                                        F3: Optimized Defaults
                                                        F4: Save & Exit
                                                        ESC: Exit



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```
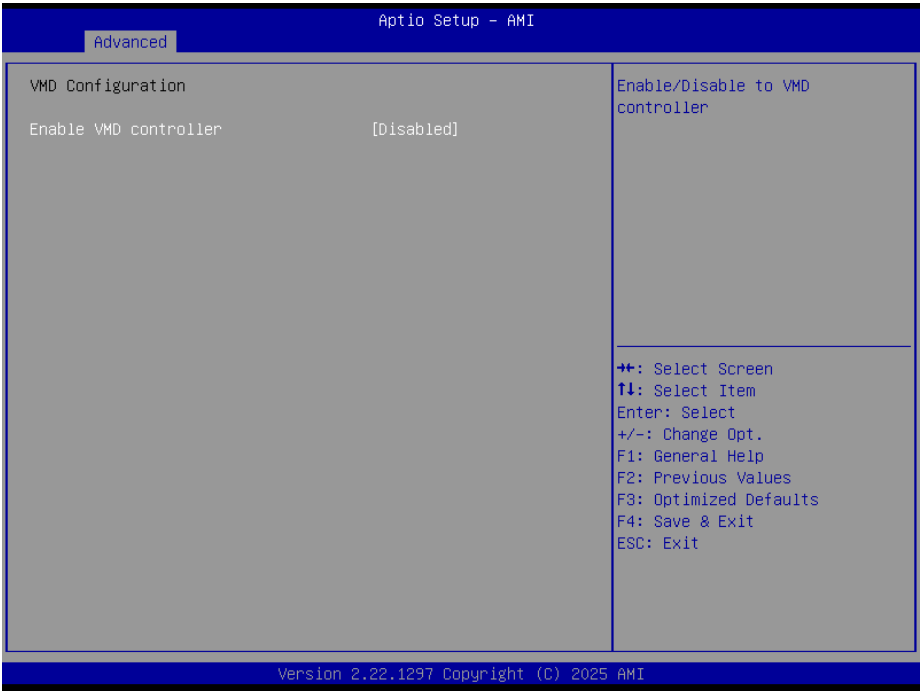
Item	Option	Description
Enable VMD controller	Disabled**[Default]** Enabled	Enable/Disable to VMD controller.

5.6.2.4   PCIE Configuration
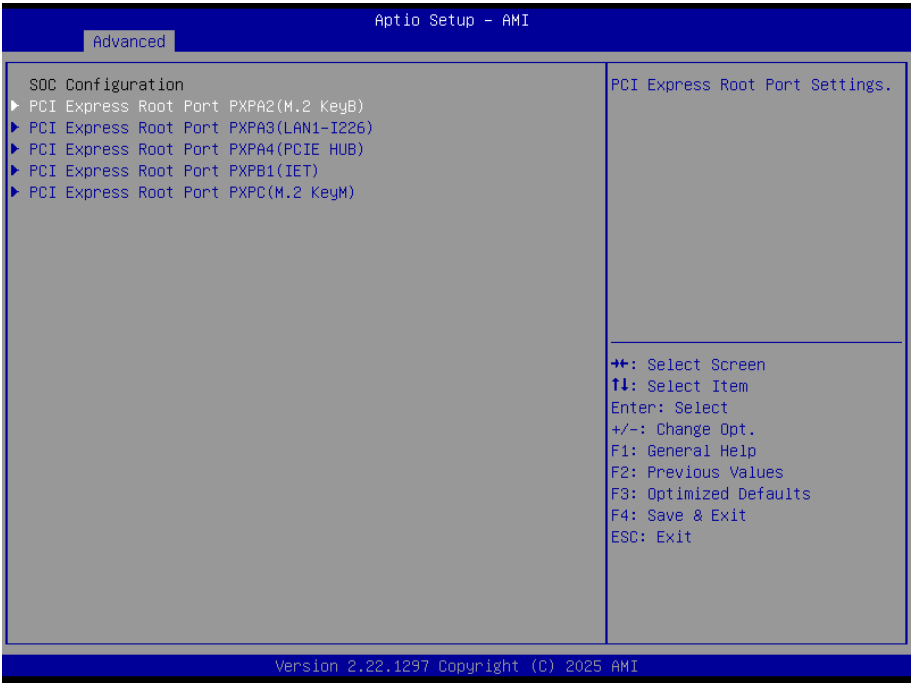
5.6.2.4.1 PCI Express Root Port PXPA2(M.2 KeyB)
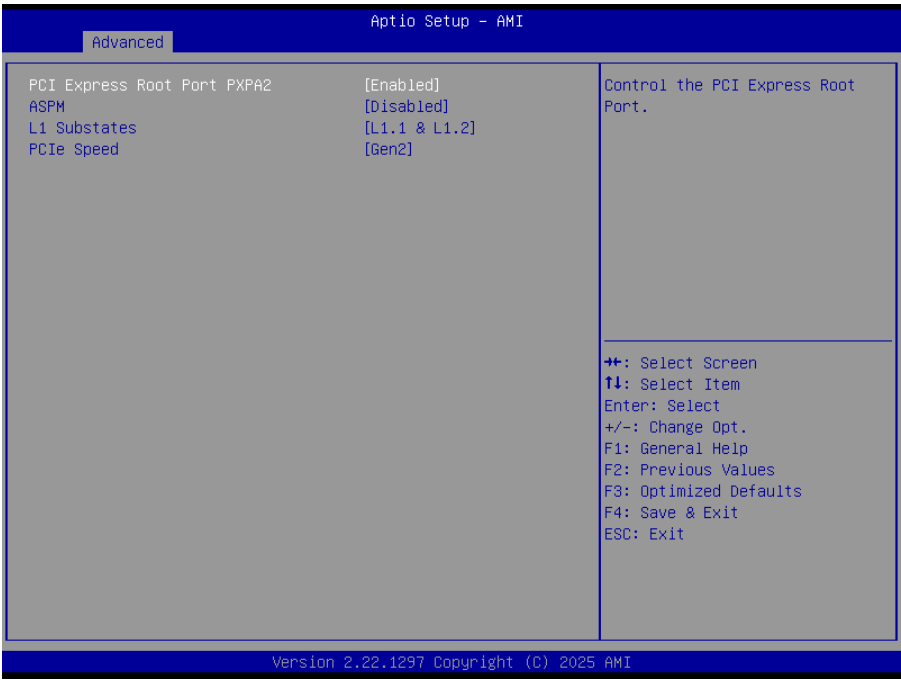
Item	Option	Description
PCI Express Root Port PXPA2	Enabled**[Default]**, Disabled	Control the PCI Express Root Port.
ASPM	Disabled**[Default]**, L0s, L1, L0sL1	Set the ASPM Level: Force L0s – Force all links to L0s State AUTO – BIOS auto configure DISABLE – Disables ASPM.

	Auto	
L1 Substates	Disabled L1.1 L1.1 & L1.2**[Default]**	PCI Express L1 Substates settings.
PCIe Speed	Auto Gen1 Gen2**[Default]** Gen3 Gen4 Gen5	Configure PCIe Speed.

5.6.2.4.2 PCI Express Root Port PXPA3(LAN1-I226)

Item	Option	Description
PCI Express Root Port PXPA3	Enabled**[Default]**, Disabled	Control the PCI Express Root Port.
ASPM	Disabled**[Default]**, L0s L1 L0sL1 Auto	Set the ASPM Level: Force L0s – Force all links to L0s State AUTO – BIOS auto configure DISABLE – Disables ASPM.
L1 Substates	Disabled L1.1 L1.1 & L1.2**[Default]**	PCI Express L1 Substates settings.
PTM	Disabled**[Default]**, Enabled	Enable/Disable Precision Time Measurement.
PCIe Speed	Auto**[Default]** Gen1	Configure PCIe Speed.

	Gen2	
	Gen3	
	Gen4	
	Gen5	

5.6.2.4.3 PCI Express Root Port PXPA4(PCIE HUB)

```
                              Aptio Setup - AMI
        Advanced

    PCI Express Root Port PXPA4      [Enabled]            Control the PCI Express Root
    ASPM                             [Disabled]           Port.
    L1 Substates                     [L1.1 & L1.2]
    PCIe Speed                       [Auto]




                                                          ↔: Select Screen
                                                          ↑↓: Select Item
                                                          Enter: Select
                                                          +/-: Change Opt.
                                                          F1: General Help
                                                          F2: Previous Values
                                                          F3: Optimized Defaults
                                                          F4: Save & Exit
                                                          ESC: Exit




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```
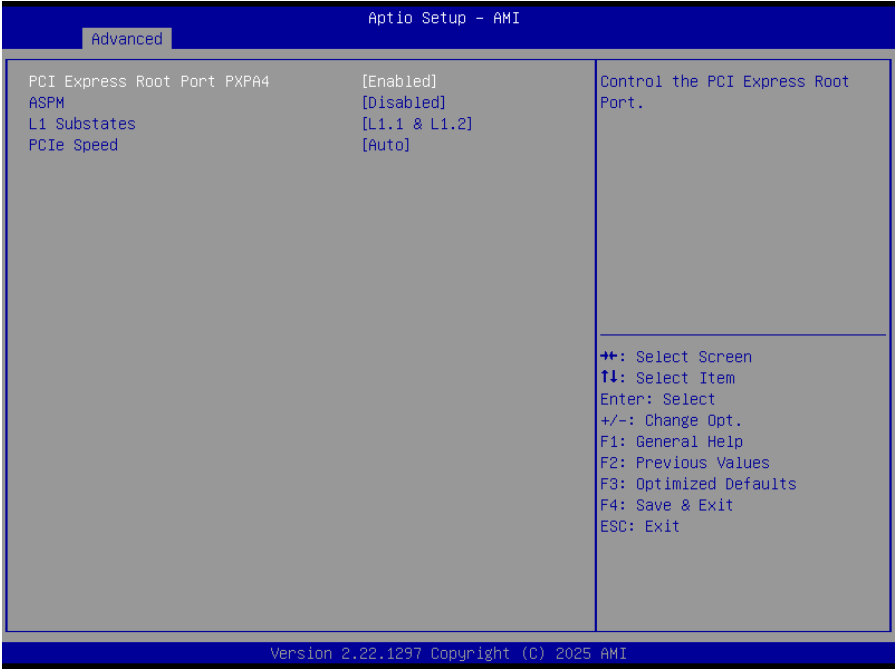
Item	Option	Description
PCI Express Root Port PXPA4	Enabled**[Default]**, Disabled	Control the PCI Express Root Port.
ASPM	Disabled**[Default]**, L0s L1 L0sL1 Auto	Set the ASPM Level: Force L0s – Force all links to L0s State AUTO – BIOS auto configure DISABLE – Disables ASPM.
L1 Substates	Disabled L1.1 L1.1 & L1.2**[Default]**	PCI Express L1 Substates settings.
PCIe Speed	Auto**[Default]** Gen1 Gen2 Gen3 Gen4 Gen5	Configure PCIe Speed.

5.6.2.4.4 PCI Express Root Port PXPB1(IET)

```
                              Aptio Setup – AMI
        Advanced

    PCI Express Root Port PXPB1      [Enabled]           Control the PCI Express Root
    ASPM                            [Disabled]           Port.
    L1 Substates                    [L1.1 & L1.2]
    PCIe Speed                      [Auto]




                                                        ++: Select Screen
                                                        ↑↓: Select Item
                                                        Enter: Select
                                                        +/-: Change Opt.
                                                        F1: General Help
                                                        F2: Previous Values
                                                        F3: Optimized Defaults
                                                        F4: Save & Exit
                                                        ESC: Exit




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```
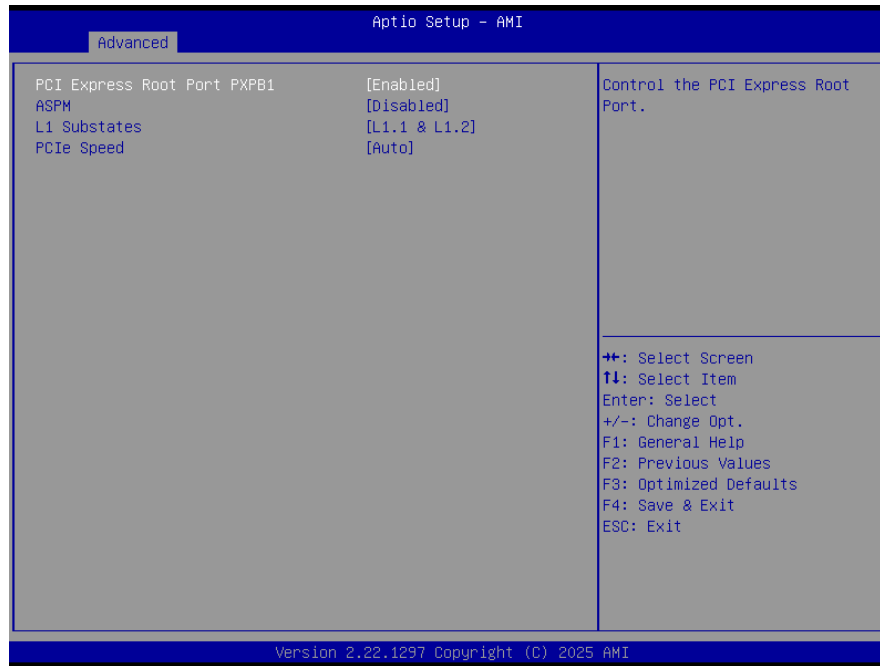
Item	Option	Description
PCI Express Root Port PXPB1	Enabled**[Default]**, Disabled	Control the PCI Express Root Port.
ASPM	Disabled**[Default]**, L0s, L1, L0sL1, Auto	Set the ASPM Level: Force L0s – Force all links to L0s State AUTO – BIOS auto configure DISABLE – Disables ASPM.
L1 Substates	Disabled, L1.1, L1.1 & L1.2**[Default]**	PCI Express L1 Substates settings.
PCIe Speed	Auto**[Default]**, Gen1, Gen2, Gen3, Gen4, Gen5	Configure PCIe Speed.

5.6.2.4.5 PCI Express Root Port PXPC(M.2 KeyM)
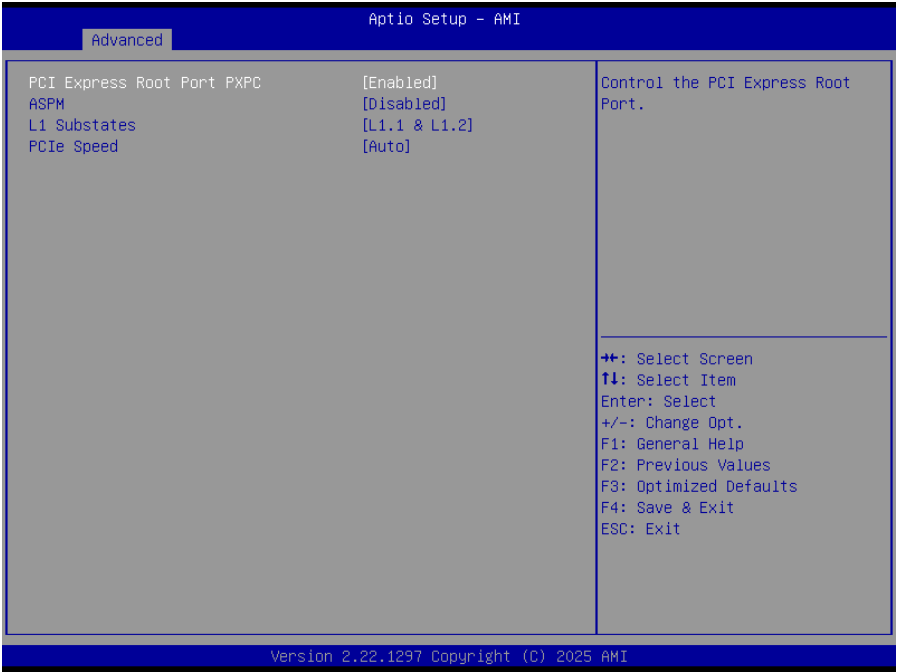
Item	Option	Description
PCI Express Root Port PXPC	Enabled**[Default]**, Disabled	Control the PCI Express Root Port.
ASPM	Disabled**[Default]**, L0s L1 L0sL1 Auto	Set the ASPM Level: Force L0s – Force all links to L0s State AUTO – BIOS auto configure DISABLE – Disables ASPM.
L1 Substates	Disabled L1.1 L1.1 & L1.2**[Default]**	PCI Express L1 Substates settings.
PCIe Speed	Auto**[Default]** Gen1 Gen2 Gen3 Gen4 Gen5	Configure PCIe Speed.

5.6.2.5 PCH-IO Configuration

```
                              Aptio Setup - AMI
          Advanced

       PCH-IO Configuration                                    SATA Device Options Settings

    ▶ SATA Configuration
    ▶ HD Audio Configuration




                                                               ↔: Select Screen
                                                               ↑↓: Select Item
                                                               Enter: Select
                                                               +/-: Change Opt.
                                                               F1: General Help
                                                               F2: Previous Values
                                                               F3: Optimized Defaults
                                                               F4: Save & Exit
                                                               ESC: Exit




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```

5.6.2.5.1 SATA Configuration

```
                              Aptio Setup - AMI
          Advanced

       SATA Configuration                                      Enable/Disable SATA Device.

       SATA Controller(s)            [Enabled]
       SATA Mode Selection           [AHCI]

       Serial ATA Port 0(SATA1)      Empty
         Port 0                      [Enabled]
         SATA Device Type            [Solid State Drive]

       Serial ATA Port 1(M.2 KeyB)   Empty
         Port 1                      [Enabled]
         SATA Device Type            [Solid State Drive]

                                                               ↔: Select Screen
                                                               ↑↓: Select Item
                                                               Enter: Select
                                                               +/-: Change Opt.
                                                               F1: General Help
                                                               F2: Previous Values
                                                               F3: Optimized Defaults
                                                               F4: Save & Exit
                                                               ESC: Exit



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```

Item	Options	Description
SATA Controller(s)	Enabled**[Default]** Disabled,	Enable/Disable SATA Device.
Port 0	Enabled**[Default]** Disabled	Enable or Disable SATA Port.
SATA Device Type	Hard Disk Drive Solid State Drive**[Default]**	Identify the SATA port is connected to Solid State Drive or Hard Disk Drive.
Port 1	Enabled**[Default]** Disabled	Enable or Disable SATA Port.

SATA Device Type	Hard Disk Drive Solid State Drive**[Default]**	Identify the SATA port is connected to Solid State Drive or Hard Disk Drive.

5.6.2.5.2 HD Audio Configuration

Item	Option	Description
HD Audio	Disabled Enabled**[Default]**	Control Detection of the HD-Audio device. Disable = HDA will be unconditionally disabled Enabled = HDA will be unconditionally enabled.

5.6.2.6 PCH-FW Configuration
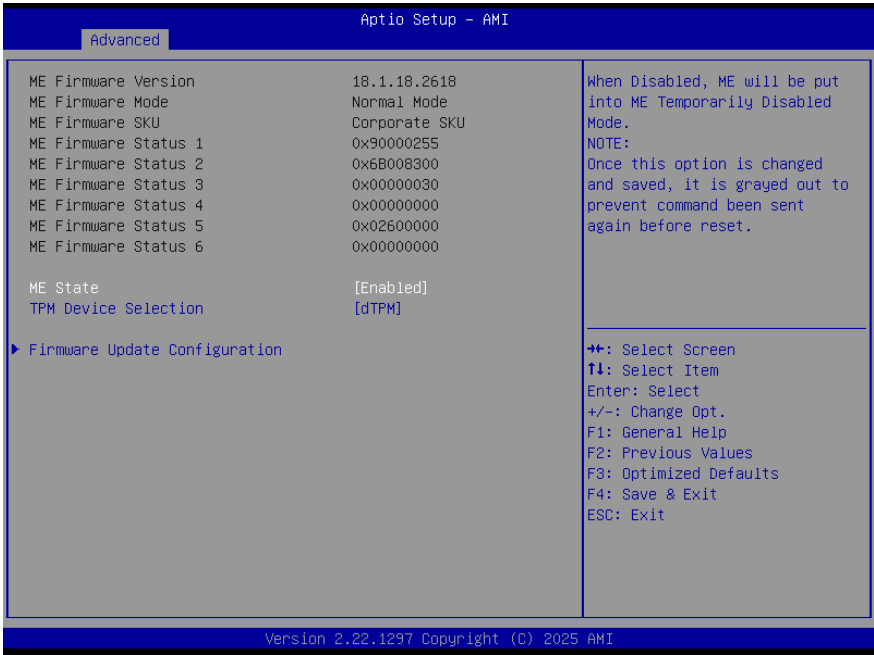
Item	Option	Description
ME State	Disabled Enabled**[Default]**,	When Disabled ME will be put into ME Temporarily Disabled Mode.
TPM Device Selection	dTPM**[Default]**, PTT	Select TPM device: PTT or dTPM. PTT – Enables PTT in SkuMgr dTPM 1.2 – Disables PT in SkuMgr Warning! PTT/dTPM will be disabled and all data saved on it will be lost.

5.6.2.6.1 Firmware Update Configuration
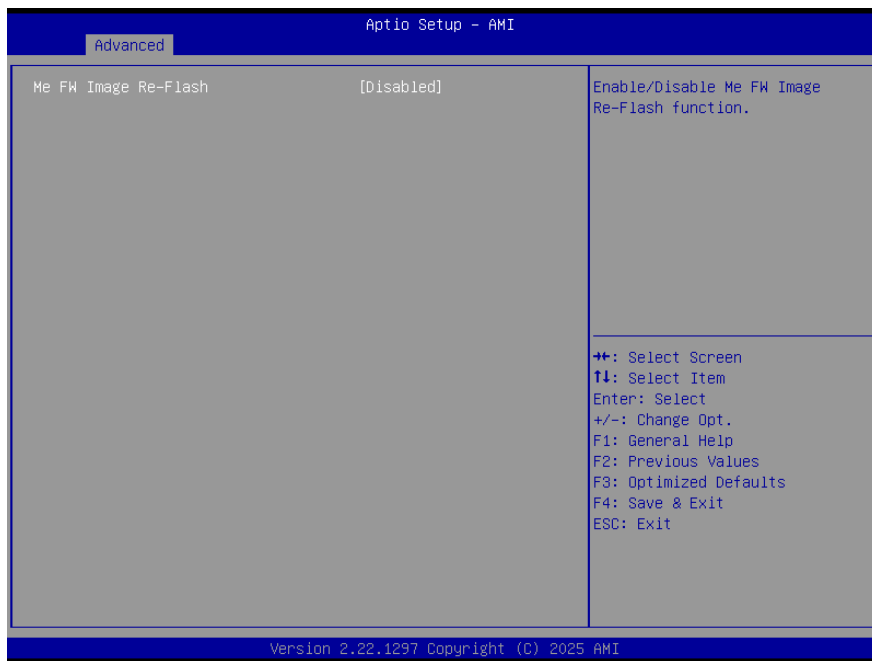
Item	Option	Description
ME FW Image Re-Flash	Disabled**[Default]**, Enabled	Enable/Disable Me FW Image Re-Flash function.

5.6.2.7 Trusted Computing

Item	Options	Description
Security Device Support	Disable, Enable**[Default]**	Enables or Disables BIOS support for security device. O.S. will not show Security Device. TCG EFI protocol and INT1A interface will not be available.

5.6.2.8 ACPI Settings
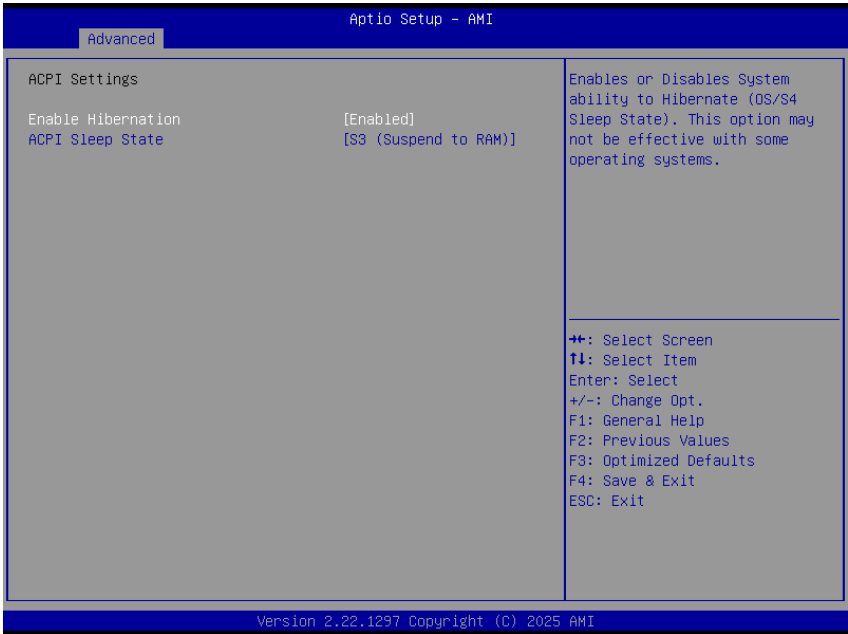
Item	Options	Description
Enable Hibernation	Disabled Enabled**[Default]**,	Enables or Disables System ability to Hibernate (OS/S4 Sleep State). This option may not be effective with some OS.
ACPI Sleep State	Suspend Disabled	Select the highest ACPI sleep state the system

	S3(Suspend to RAM) **[Default]**,	will enter when the SUSPEND button is pressed.

5.6.2.9   Board & Panel Configuration

```
                                    Aptio Setup - AMI
        Advanced

    Board & Panel Configuration                              ErP Function (Deep S5).

    ErP Function                      [Disabled]
    PWR-On After PWR-Fail             [Off]
    Wake Up by Ring                   [Enabled]
    Watch Dog                         [Disabled]
    USB Standby Power                 [Enabled]
    M.2 Key-B P38 Setting             [Disabled]
    M.2 Key-B CFG                     1111:N/A

  ▶ SHOW DMI INFO


                                                           →←: Select Screen
                                                           ↑↓: Select Item
                                                           Enter: Select
                                                           +/-: Change Opt.
                                                           F1: General Help
                                                           F2: Previous Values
                                                           F3: Optimized Defaults
                                                           F4: Save & Exit
                                                           ESC: Exit



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```

Item	Option	Description
ErP Function	Disabled**[Default]** Enabled	ErP Function (Deep S5).
PWR-On After PWR-Fail	Off**[Default]** On Last state	AC loss resume.
Wake Up by Ring	Disabled Enabled**[Default]**	Wake Up by Ring from S4/S5.
Watch Dog	Disabled**[Default]** 30 sec 40 sec 50 sec 1 min 2 min 10 min 30 min	Select WatchDog.
USB Standby Power	Disabled Enabled**[Default]**	Enable/Disabled USB Standby Power during S4/S5.
M.2 Key-B P38 Setting	Disabled**[Default]** Enabled	Enabling will set M.2 KeyB Pin38(DEVSLP) as High.

5.6.2.9.1 SHOW DMI INFO
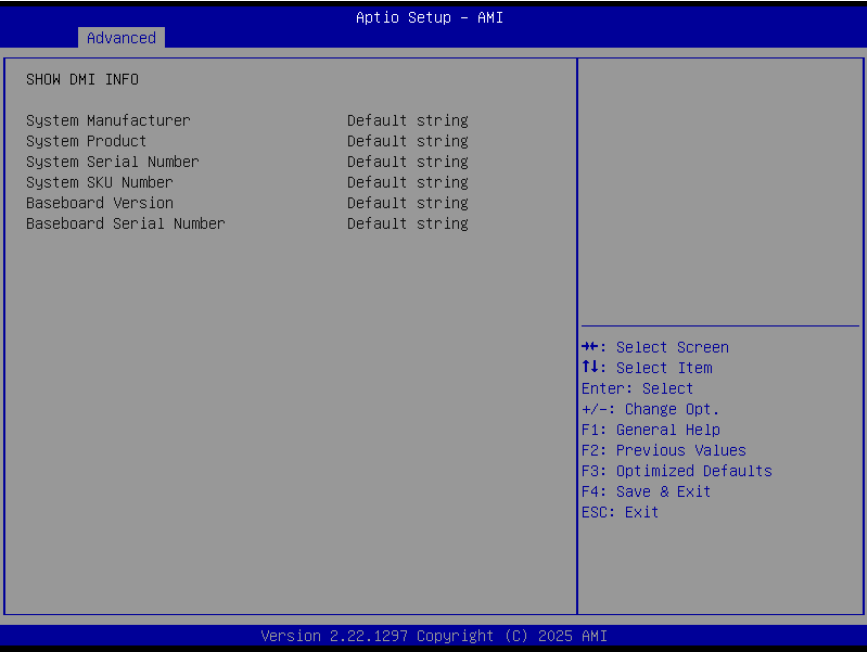
5.6.2.10 Super IO Configuration

You can use this item to set up or change the Super IO configuration for serial ports. Please refer to 5.6.2.10.1 ~ 5.6.2.10.2 for more information.
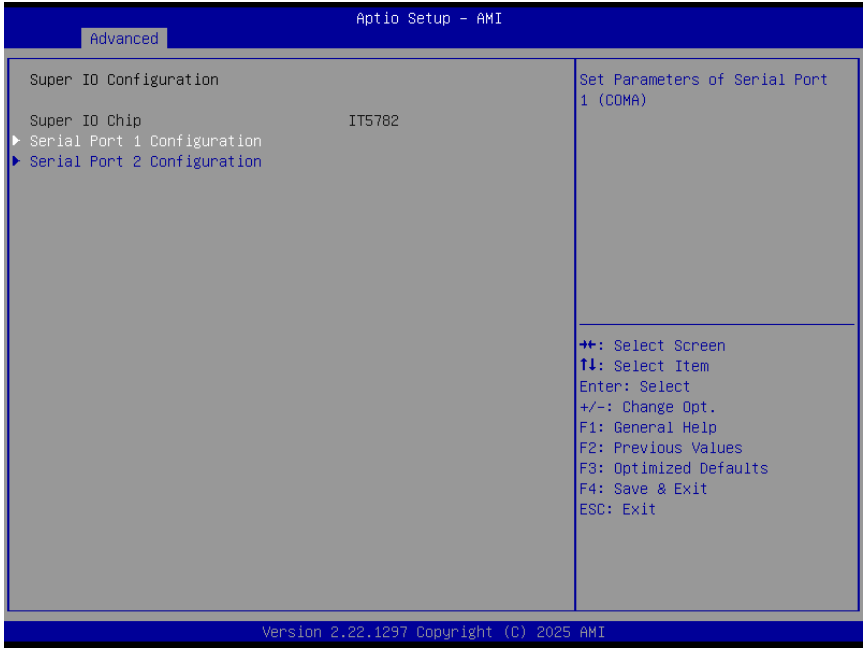
Item	Description
Serial Port 1 Configuration	Set Parameters of Serial Port 1 (COMA).
Serial Port 2 Configuration	Set Parameters of Serial Port 2 (COMB).

5.6.2.10.1 Serial Port 1 Configuration
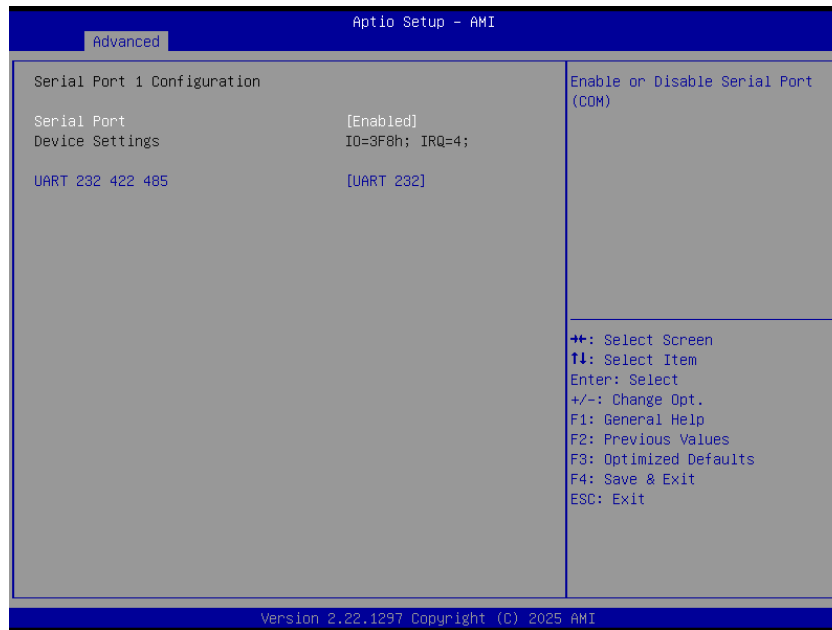
Item	Option	Description
Serial Port	Enabled**[Default]**, Disabled	Enable or Disable Serial Port (COM).
UART 232 422 485	UART 232**[Default]** UART 422 UART 485	Change the Serial Port as RS232/422/485.

5.6.2.10.2 Serial Port 2 Configuration

Item	Option	Description
Serial Port	Enabled**[Default]**, Disabled	Enable or Disable Serial Port (COM).
UART 232 422 485	UART 232**[Default]**	Change the Serial Port as RS232/422/485.

	UART 422	
	UART 485	

5.6.2.11 EC 5782 HW Monitor
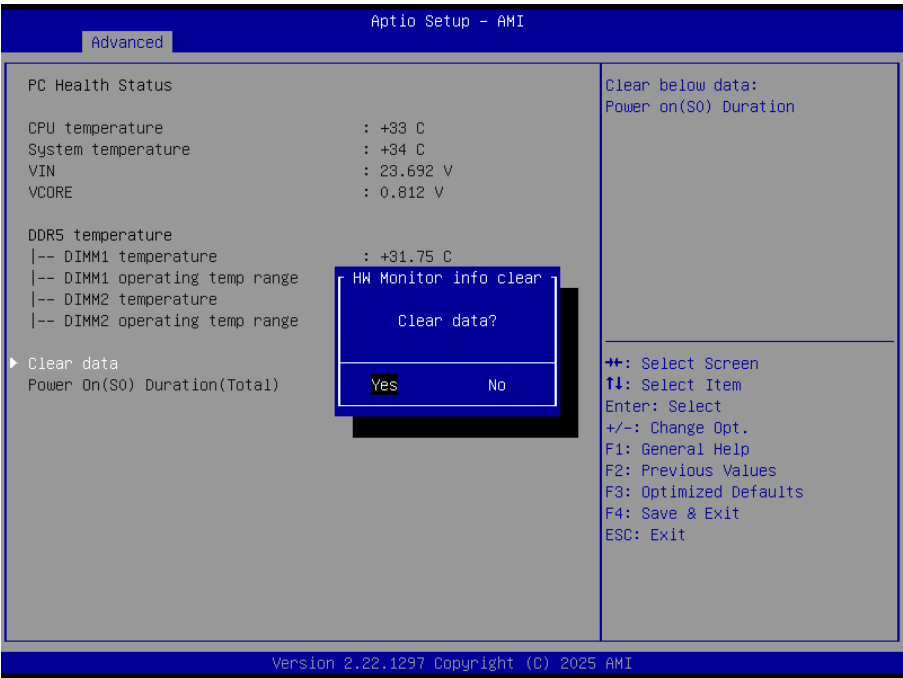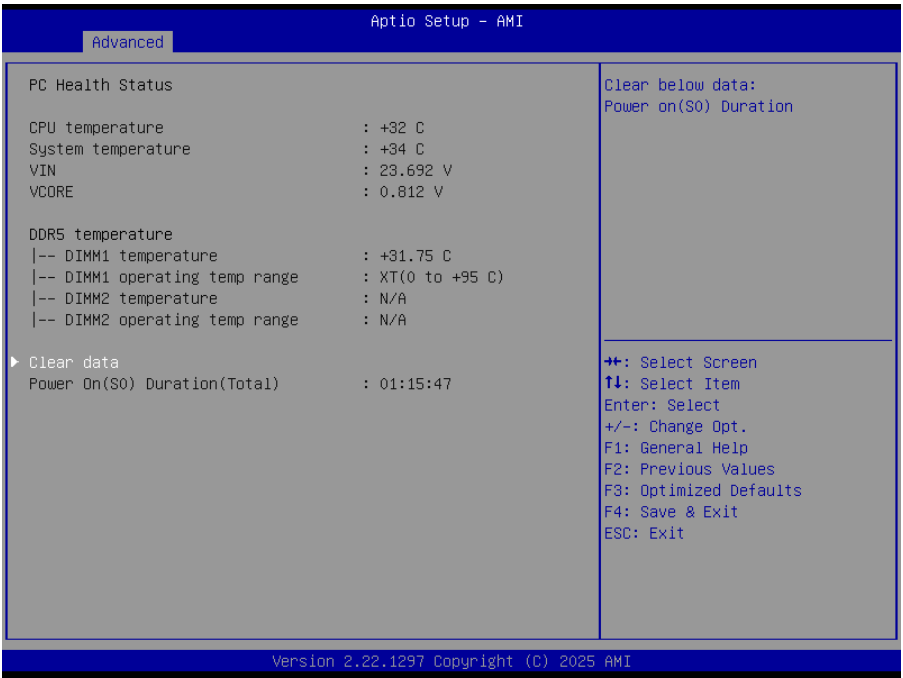
5.6.2.12 S5 RTC Wake Settings
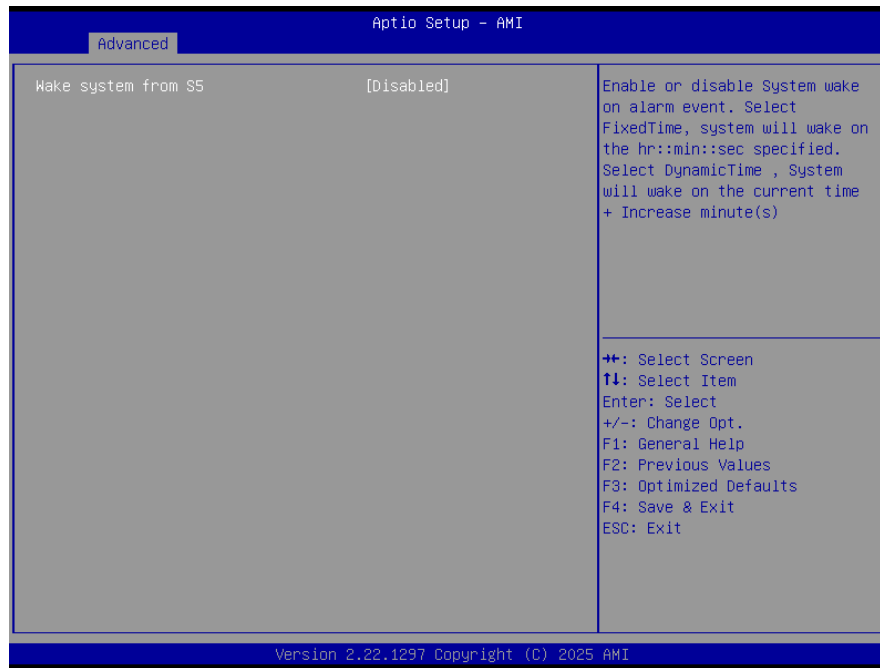
Item	Options	Description
Wake system from S5	Disabled**[Default]**, Fixed Time Dynamic Time	Enable or disable System wake on alarm event. Select Fixed Time, system will wake on the hr::min::sec specified. Select Dynamic Time, System will wake on the current time + Increase minute(s).

5.6.2.13 Serial Port Console Redirection
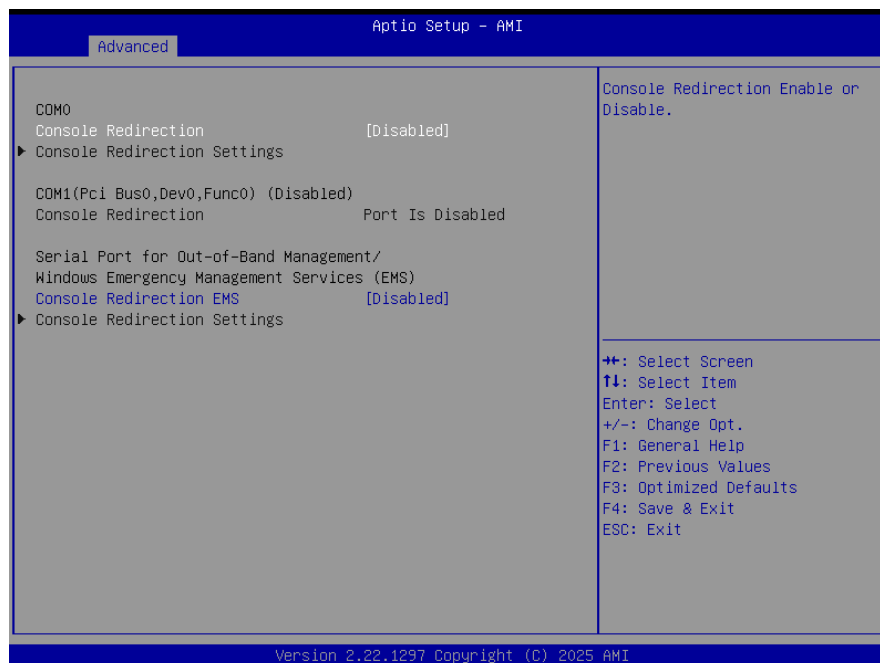
Item	Options	Description
Console Redirection	Disabled**[Default]**, Enabled	Console Redirection Enable or Disable.
Console Redirection EMS	Disabled**[Default]**, Enabled	Console Redirection Enable or Disable.

5.6.2.14 USB Configuration

The USB Configuration menu helps read USB information and configures USB settings.

```
                              Aptio Setup - AMI
        Advanced

    USB Configuration                                    The time-out value for
                                                         Control, Bulk, and Interrupt
    USB Module Version              38                   transfers.

    USB Controllers:
        1 XHCI
    USB Devices:
        1 Drive, 1 Keyboard, 1 Mouse, 4 Hubs


    USB hardware delays and time-outs:
    USB transfer time-out           [20 sec]
    Device reset time-out           [20 sec]
    Device power-up delay           [Auto]            →←: Select Screen
                                                      ↑↓: Select Item
    Mass Storage Devices:                             Enter: Select
    hp v220w 1100                   [Auto]            +/-: Change Opt.
                                                      F1: General Help
                                                      F2: Previous Values
                                                      F3: Optimized Defaults
                                                      F4: Save & Exit
                                                      ESC: Exit



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```

Item	Options	Description
USB transfer time-out	1 sec 5 sec 10 sec 20 sec**[Default]**	The time-out value for Control, Bulk, and Interrupt transfers.
Device reset time-out	10 sec 20 sec**[Default]** 30 sec 40 sec	USB mass storage device Start Unit command time-out.
Device power-up delay	Auto**[Default]** Manual	Maximum time the device will take before it properly reports itself to the Host Controller. 'Auto' uses default value: for a Root port it is 100ms, for a Hub port the delay is taken form Hub descriptor.

5.6.2.15 Network Stack Configuration

```
                              Aptio Setup - AMI
      Advanced

   Network Stack                    [Disabled]              Enable/Disable UEFI Network
                                                            Stack




                                                            ++: Select Screen
                                                            ↑↓: Select Item
                                                            Enter: Select
                                                            +/-: Change Opt.
                                                            F1: General Help
                                                            F2: Previous Values
                                                            F3: Optimized Defaults
                                                            F4: Save & Exit
                                                            ESC: Exit




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```
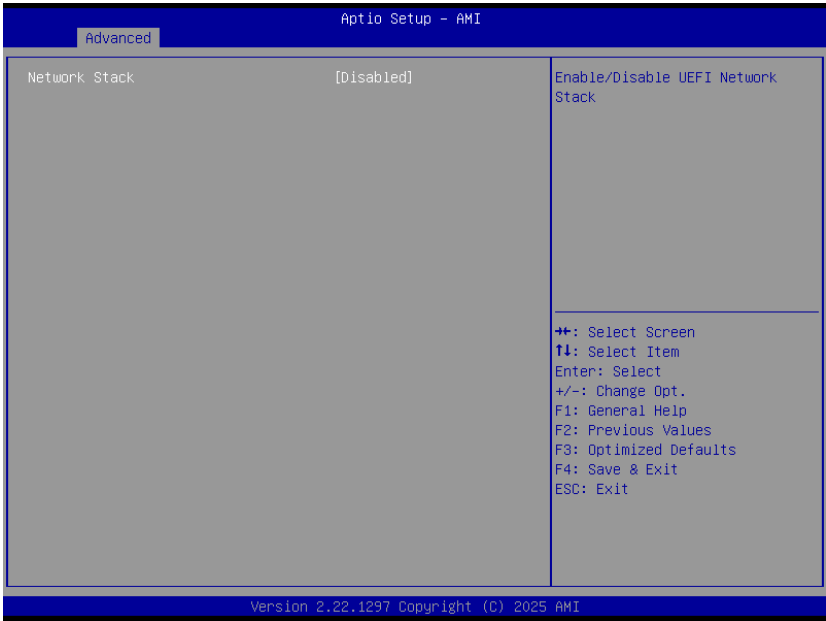
Item	Options	Description
Network Stack	Enabled Disabled**[Default]**	Enable/Disable UEFI Network Stack.

5.6.2.16 NVMe Configuration

```
                              Aptio Setup - AMI
      Advanced

   NVMe Configuration

   No NVME Device Found




                                                            ++: Select Screen
                                                            ↑↓: Select Item
                                                            Enter: Select
                                                            +/-: Change Opt.
                                                            F1: General Help
                                                            F2: Previous Values
                                                            F3: Optimized Defaults
                                                            F4: Save & Exit
                                                            ESC: Exit




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```
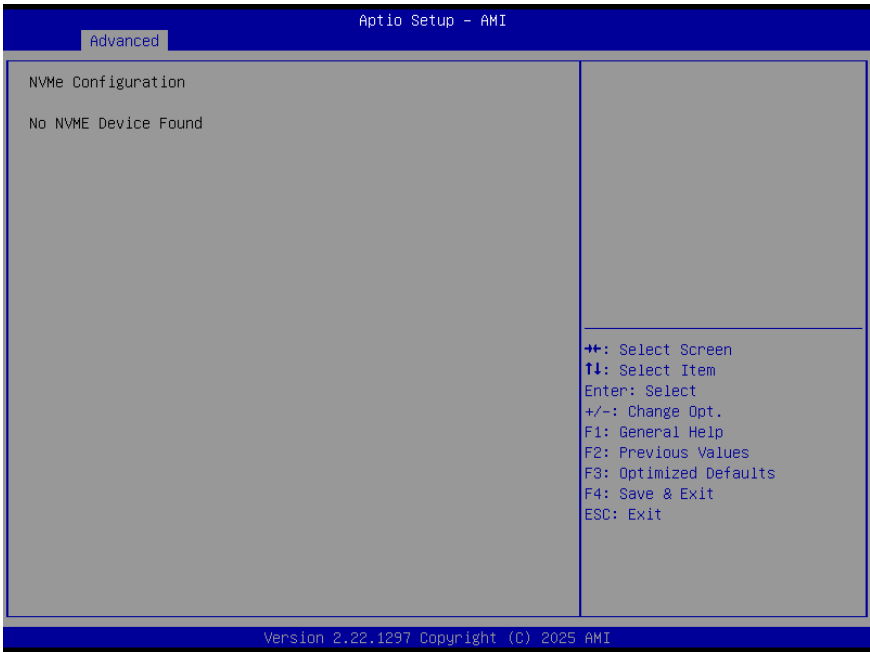
5.6.3   Security
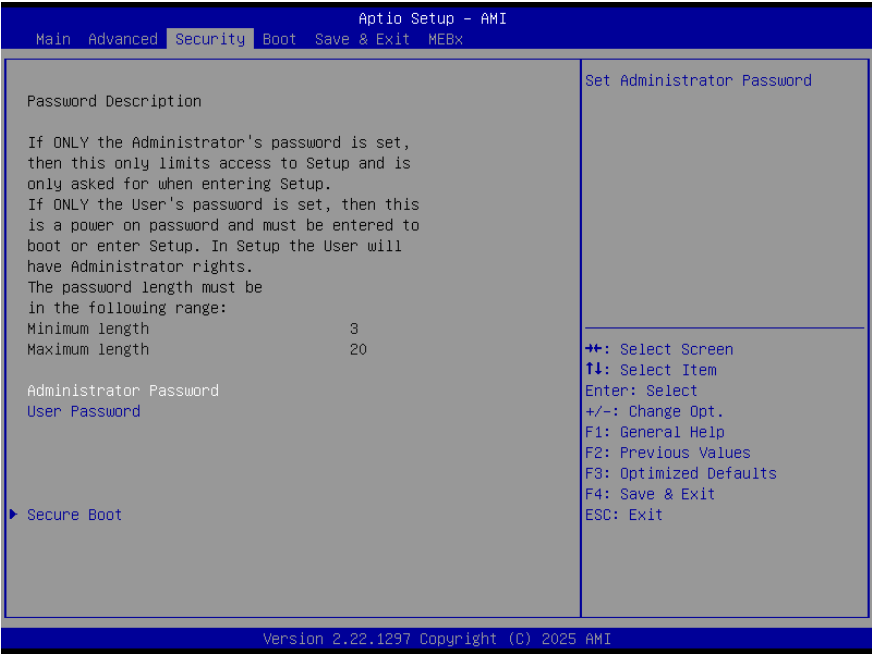
- **Administrator Password**

Set setup Administrator Password

- **User Password**

Set User Password

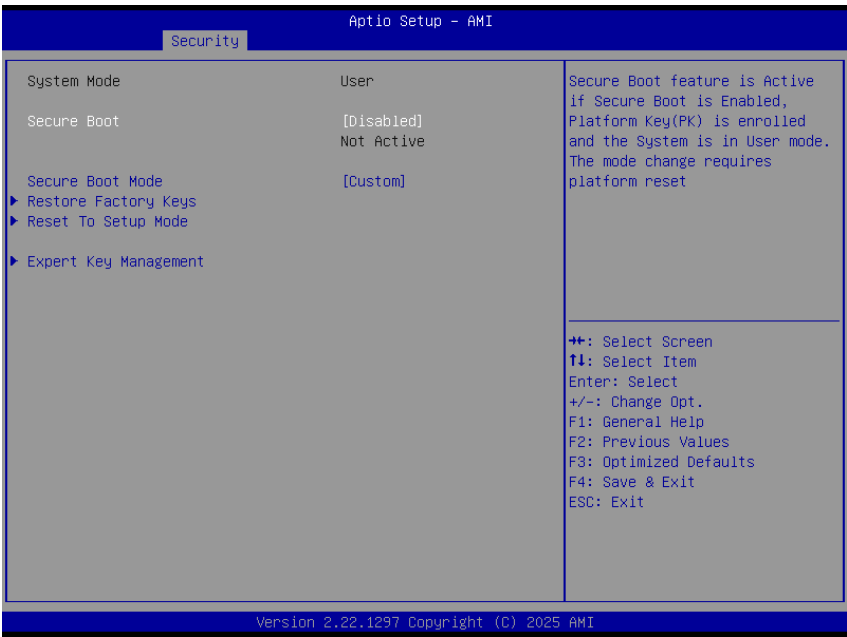### 5.6.3.1   Secure Boot

Item	Option	Description
Secure Boot	Disabled**[Default]** Enabled	Secure Boot feature is Active if Secure Boot is Enable, Platform Key(PK) is enrolled and the System is in User mode. The mode change requires platform reset.

Secure Boot Mode	Standard Custom**[Default]**	Secure Boot mode selector: Standard/Custom. In Custom mode Secure Boot Variables can be configured without authentication.

5.6.3.1.1 Key Management
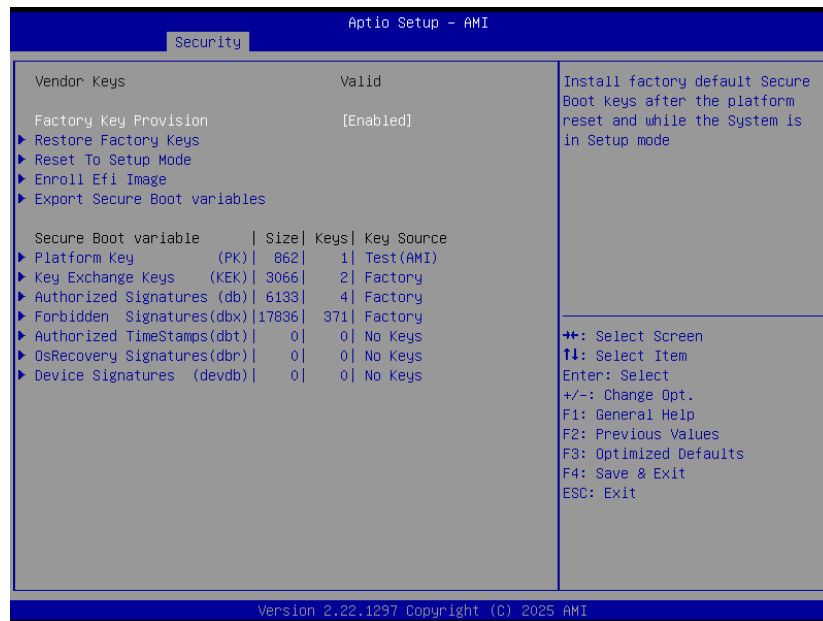
Item	Option	Description
Factory Key Provision	Disabled Enabled**[Default]**	Install factory default Secure Boot keys after the platform reset and while the System is in Setup mode.

5.6.4 Boot
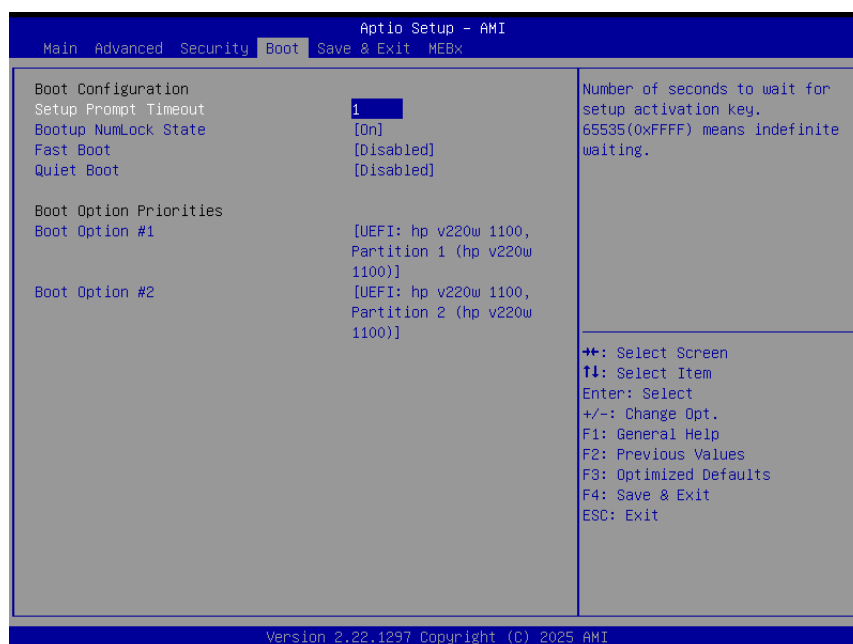
Item	Option	Description
Setup Prompt Timeout	1~ 65535	Number of seconds to wait for setup activation

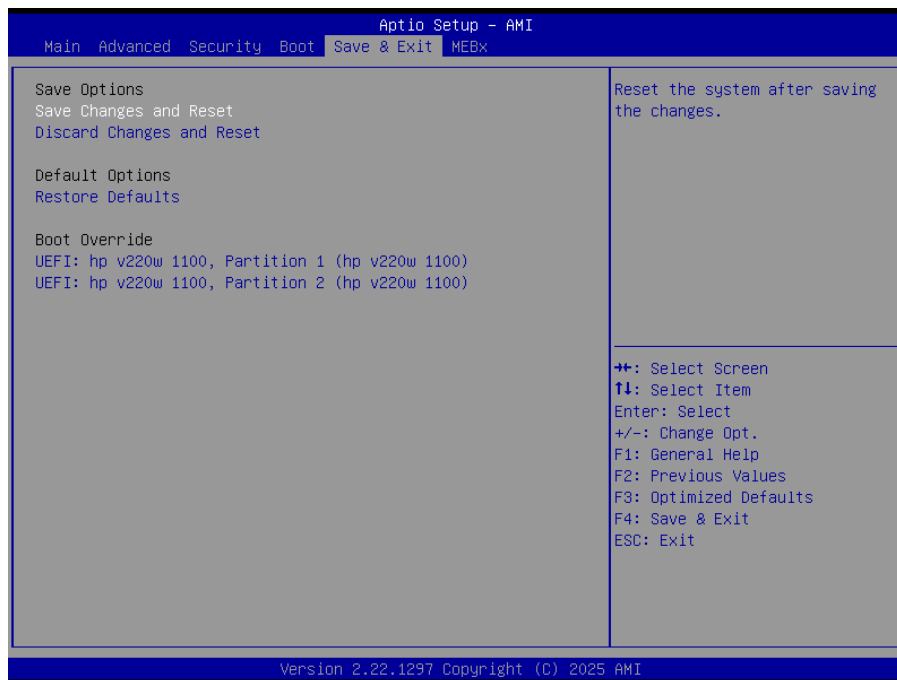|		key. 65535(0xFFFF) means indefinite waiting.
Bootup NumLock State	On**[Default]** Off	Select the keyboard NumLock state
Fast Boot	Disabled**[Default]** Enabled	Enables or disables boot with initialization of a minimal set of devices required to launch active boot option. Has no effect for BBS boot optios.
Quiet Boot	Disabled**[Default]** Enabled	Enables or disables Quiet Boot option
Boot Option #1	Set the system boot order.	

5.6.5   Save and Exit

```
                              Aptio Setup – AMI
        Main  Advanced  Security  Boot  Save & Exit  MEBx

    Save Options                                    Reset the system after saving
    Save Changes and Reset                          the changes.
    Discard Changes and Reset

    Default Options
    Restore Defaults

    Boot Override
    UEFI: hp v220w 1100, Partition 1 (hp v220w 1100)
    UEFI: hp v220w 1100, Partition 2 (hp v220w 1100)

                                                    →←: Select Screen
                                                    ↑↓: Select Item
                                                    Enter: Select
                                                    +/-: Change Opt.
                                                    F1: General Help
                                                    F2: Previous Values
                                                    F3: Optimized Defaults
                                                    F4: Save & Exit
                                                    ESC: Exit



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```

5.6.5.1   Save Changes and Reset

Reset the system after saving the changes.

5.6.5.2   Discard Changes and Reset

Any changes made to BIOS settings during this session of the BIOS setup program are discarded. The setup program then exits and reboots the controller.

5.6.5.3   Restore Defaults

This option restores all BIOS settings to the factory default. This option is useful if the controller exhibits unpredictable behavior due to an incorrect or inappropriate BIOS setting.

5.6.5.4 Launch EFI Shell from filesystem device

Attempts to Launch EFI Shell application (Shellx64.efi) from one of the available filesystem devices.

5.6.6 MEBx

● **Intel® ME Password**

MEBx Login

6. Maintenance & Troubleshooting

System Maintenance Introduction

If the components of the product fail they must be replaced.

Please contact the system reseller or vendor to purchase the replacement parts. Please follow the safety precautions outlined in the sections that follow

General Safety Precautions

Please ensure the following safety precautions are adhered to at all times.

1.   Follow the electrostatic precautions outlined below whenever the device is opened.

2.   Make sure the power is turned off and the power cord is disconnected whenever the product is being installed, moved or modified.

3.   To prevent the risk of electric shock, make sure power cord is unplugged from wall socket. To fully disengage the power to the unit, please disconnect the power cord from the AC outlet. Refer servicing to qualified service personnel. The AC outlet shall be readily available and accessible.

4.   Do not apply voltage levels that exceed the specified voltage range. Doing so may cause fire and/or an electrical shock. Use a power cord that matches the voltage of the power outlet, which has been approved and complies with the safety standard of your particular country.

5.   Electric shocks can occur if the product chassis is opened when it is running. To avoid risk of electric shock, this device must only be connected to a supply mains with protective earth.

6.   Do not drop or insert any objects into the ventilation openings of the product.

7.   If considerable amounts of dust, water, or fluids enter the device, turn off the power supply immediately, unplug the power cord, and contact your dealer or the nearest service center.

8.   This equipment is not suitable for use in locations where children are likely to be present.

9.   DO NOT:

● Drop the device against a hard surface.

● Strike or exert excessive force onto the LCD panel.

● Touch any of the LCD panels with a sharp object.

● In a site where the ambient temperature exceeds the rated temperature.

Anti-Static Precautions

WARNING:

Failure to take ESD precautions during the installation of the product may result in permanent damage to the product and severe injury to the user.

Electrostatic discharge (ESD) can cause serious damage to electronic components, including the product. Dry climates are especially susceptible to ESD. It is therefore critical that whenever the product is opened and any of the electrical components are handled, the following anti-static precautions are strictly adhered to.

- Wear an anti-static wristband: Wearing a simple anti-static wristband can help to prevent ESD from damaging any electrical component.
- Self-grounding: Before handling any electrical component, touch any grounded conducting material. During the time the electrical component is handled, frequently touch any conducting materials that are connected to the ground.
- Use an anti-static pad: When configuring or working with an electrical component, place it on an anti-static pad. This reduces the possibility of ESD damage.
- Only handle the edges of the electrical component. When handling the electrical component, hold the electrical component by its edges. Please ensure the following safety precautions are adhered to at all times.

Anti-Static Precautions

Maintenance and Cleaning

When maintaining or cleaning the product, please follow the guidelines below.

WARNING:

- For safety reasons, turn-off the power and unplug the panel PC before cleaning.
- If you dropped any material or liquid such as water onto the panel PC when cleaning, unplug the power cable immediately and contact your dealer or the nearest service center. Always make sure your hands are dry when unplugging the power cable.

Maintenance and Cleaning

Prior to cleaning any part or component of the product, please read the details below.

- Except for the LCD panel, never spray or squirt liquids directly onto any other components. To clean the LCD panel, gently wipe it with a piece of soft dry cloth or a slightly moistened cloth.
- The interior of the device does not require cleaning. Keep fluids away from the device interior.
- Be cautious of all small removable components when vacuuming the device.
- Never drop any objects or liquids through the openings of the device.
- Be cautious of any possible allergic reactions to solvents or chemicals used when cleaning the device.
- Avoid eating, drinking and smoking within vicinity of the device.

Cleaning Tools

Some components in the panel PC may only be cleaned using a product specifically designed for the purpose. In such case, the product will be explicitly mentioned in the cleaning tips. Below is a list of items to use when cleaning the panel PC.

- Cloth: Although paper towels or tissues can be used, a soft, clean piece of cloth is recommended when cleaning the device.
- Water or rubbing alcohol: A cloth moistened with water or rubbing alcohol can be used to clean the device.
- Using solvents: The use of solvents is not recommended when cleaning the device as they may damage the plastic parts.
- Vacuum cleaner: Using a vacuum specifically designed for computers is one of the best methods of cleaning the device. Dust and dirt can restrict the airflow in the device and cause its circuitry to corrode.
- Cotton swabs: Cotton swaps moistened with rubbing alcohol or water are excellent tools for wiping hard to reach areas.
- Foam swabs: Whenever possible, it is best to use lint free swabs such as foam swabs for cleaning.

Cleaning Tools

7. Product Application

For detailed instructions on the operation of the Watchdog Timer and Digital I/O (DIO) features of this Panel PC, please refer to the comprehensive guide available in the "AvalueIOAPI" manual. Please reaching out to your respective distributors, Avalue technical support team, or Avalue customer service representatives for further information. Feel free to inquire about this supplementary resource to enhance your understanding of the Watchdog Timer and Digital I/O (DIO) Application for optimal utilization of your Panel PC.